WATER STEWARDSHIP

Report on Water Performance of the Philip Morris (Pakistan) Limited (PMPKL), Mardan



Water scarcity, the lack of sufficient available water to meet demands, is recognized by the World Economic Forum as the largest global risk in terms of potential impact for both humanity and the environment. Growing populations, economies, water-related risks as well as climate change have provoked an increase in demand, competition and conflicts over freshwater resources, that are becoming ever more limited.

Philip Morris (Pakistan) Limited ("PMPKL") is an affiliate of Philip Morris International ("PMI"). PMPKL is public listed company incorporated under applicable laws with its Head Office in Karachi, a cigarette manufacturing factory in Sahiwal and green leaf threshing unit in Mardan. As part of PMI's commitment to implement the Alliance for Water Stewardship (AWS), PMPKL is working to adopt a more sustainable water use both on-site and in the territorial context in which it operates. PMPKL's GLT factory in Mardan is working towards achieving the Core Level of the AWS Certification: PMPKL Mardan will become the second Site in the Pakistan to receive this important recognition and have formalized its commitment to water stewardship principles and outcomes.

By implementing the AWS Standard, PMPKL Mardan is working towards offering a credible, globally-applicable framework for other major water users and Stakeholders in the catchment, with the scope of encouraging their understanding of water use, impacts and shared water-related risks. The long-term aim is to join forces and set fundamental stepping stones for synergic and meaningful collaborations towards sustainable water management practices within the local territory in which we all live and operate.

Over the upcoming years, PMPKL Mardan aims to progressively implement, improve ameliorate and grow its commitment as a water steward. PMPKL Mardan's scope is to raise awareness on shared water-related challenges, such as degrading surface water quality, provision of safe Water, Sanitation and Hygiene (WASH), flashfloods and baseline water stress, and actively contribute to addressing these risks with projects, actions and campaigns in collaboration with relevant Stakeholders of the local territory.

Dealing with a shared resource, such as water, requires working in a transparent, collaborative and synergic way with relevant figures in a catchment area: actions and projects cannot be limited to a site's physical boundary alone.

PMPKL Mardan factory is proud of this journey that it is undertaking and, although the path to build a sustainable future is still ongoing, the AWS Certification and related actions have and will continue to make a significant change in the management and perception of the water resource in Pakistan.

The PMPKL Mardan Pakistan AWS TEAM

PMPKL Mardan's Commitment to water stewardship and AWS outcomes, signed by **Hussain Ali**- **Director Manufacturing Pakistan**, is illustrated below and available both in English and Urdu.

22nd July, 2024

PMPKL Water Stewardship Commitment

Philip Morris Pakistan Limited ("PMPKL"), as a result of its commitment to good water stewardship, undertakes to implement following measures at its Green Leaf Threshing plant situated at 22nd KM Mardan Swabi Road-Mardan:

- Endorse, sustain and support the Alliance for Water Stewardship ("AWS") principles and 5 outcomes: i) good water governance, ii) sustainable water balance, iii) good water quality, iv) good conservation of important areas related to water, and v) safe water, sanitation and hygiene;
- 2. Engage and involve stakeholders in an open and transparent way;
- Comply with any legal and regulatory requirements related to water;
- Respect water-related rights, including ensuring appropriate access to safe water, sanitation, and hygiene for all persons at Site;
- Support and coordinate with stakeholders (internal and external) for implementation of plans and policies, including working together to meet the right to water and sanitation;
- 6. Implement the AWS standard in alignment with existing catchment sustainability plans
- 7. Improve and continually adapt the actions and plans for water stewardship of the Site in order to mitigate shared water related risks:
- Implement and disclose-progress on water stewardship programs to achieve improvements in AWS water stewardship outcomes
- Maintain the organizational capacity required to successfully implement the AWS Standard, through
 necessary resources required to accomplish the implementation and maintenance of requirements of the
 AWS Standard i.e., improving water quality, water sanitation and hygiene, reduce water wastage, etc.
- Disclose relevant information related to water.

Director Manufacturing, Pakistan

Husan A

Hussain Ali

22 جو لاني 2024

پی ایم پی کے ایل واثر اسٹیورڈ شپ کا عزم

ظب مورس پاکستان لموثلاً ("پي ايم پي كے ايل") پائي كي اچهى ديكه بهال كے عزم كے نتيجے ميں، 22 ويں كلوموثر مردان صوابي روڈ۔ مردان ميں واقع اپنے گرين ليف تهر شنگ پلانٹ ميں مندرجہ ذيل اقدامات پر عمل درامد كا عبد كرتا ہے:

- الانٹس فار واٹر اسٹیورڈشپ ("اے ڈبلیو ایس") کے اصولوں اور 5 نتائج کی توثیق، برقرار اور حمایت: 1) اچھی پانی کی حکمرانی، 2)
 پائیدار پانی کا تواژن، 3) پانی کا اچھا معیار، 4) پانی سے متعلق اہم علاقوں کا اچھا تحفظ، اور 5) صاف پانی، صفائی ستھرائی اور حفظان صحت؛
 - اسٹیک ہولڈرز کو کھلے اور شفاف طریق سے شامل کریں اور شامل کریں۔
 - بانی سے متعلق کسی بھی قانونی اور ریگولیٹری تقاضوں کی تعمیل کریں۔
- بانی سے متعلق حقوق کا احترام کریں ، بشمول سائٹ پر تمام افراد کے لئے محفوظ بانی ، صفائی ستھرائی اور حفظان صحت تک مناسب
 رسائی کو یقینی بنانا۔
- منصوبوں اور پائیسیوں کے نفاذ کے لئے اسٹیک سولڈرز (اندرونی اور بیرونی) کے ساتھ تعاون اور ، بشمول پانی اور صفائی ستھرائی کے حق کو پوراکرنے کے لئے مل کر کام کرنا؛
 - موجودہ کیچمنٹ پائیداری کے منصوبوں کے مطابق اے ڈبلیو ایس معیار کو نافذ کریں
- مشترکہ پانی سے متعلق خطرات کو کم کرنے کے لئے سائٹ کے پانی کی دیکھ بھال کے لئے اقدامات اور منصوبوں کو بہتر بنانا اور مسلسل
 دُھالنا؛
- اے ڈبلیو ایس واتر اسٹورشپ کے نتائج میں بہتری حاصل کرنے کے لئے واتر اسٹیورڈشپ پروگراموں پر پیش رفت پر ایک رپورٹ شائع کریں اور شائع کریں۔
- اے ڈبلیو ایس اسٹینڈرڈ کے نفاذ اور ضروریات کی دیکھ بھال کے لئے ضروری وسائل کے ذریع اے ڈبلیو ایس اسٹینڈرڈ کو کامیابی سے نافذ
 کرنے کے لئے درکار تنظیمی صلاحیت کو برقرار رکھنا یعنی پانی کے معیار کو بہتر بنانا، پانی کی صفائی اور حفظان صحت کو بہتر بنانا، پانی
 کے ضیاع کو کم کرنا وغیرہ۔
 - بانی سے متعلق متعلقه معلومات کا انکشاف کریں۔

ڈائر یکٹر مینوفیکچرنگ، پاکستان

Musan A

حسين على

فلبٍ مورس (پاکستان)) لمیئڈ

22rd کے ایم مردان صوابی روڈ، مردان www.philipmorrispakistan.com.pk

Water-related internal governance Organizational chart





In Philip Morris Pakistan Limited (Mardan plant), the **internal governance** for **water management** involves several key positions responsible and accountable for water management activities as well as compliance obligations with water-related laws and regulations within our premises.

Our water-related internal governance team is committed to ensuring responsible and sustainable use of our water resources, compliance with relevant standards, laws and regulations, as well as mitigation and prevention of potential water-related risks within our premises.

The organizational chart of the water-related internal governance team well as their roles and responsibilities are illustrated below:

Hussain Ali
Director Manufacturing

PMPKL GLT Mardan



Afzal Babar



M Suleman Gul Manager Social Sustainability



Waqar Zahoor

Supervisor Manufacturing Sustainability AWS Governance Mardan



Abdul Waris
Manager Technical Services



Asghar Khan



Ramsha Kanwal Manager Sustainability AWS Governance

Manahil Tariq Sustainability Specialist AWS Project Lead



Faiza Lodhi Manager Environmental Sustainability



\



Waqas Ali Manager LR



Muhammad Shahid Manager Sustainable Agriculture Pakistan

With Special Support From

Kulsum Khan

Legal Counsel

Chiara Rizzi

Manager Global AWS Certification
& Env.

Pinto Irene
Director Global EHS

WE CARE

WE ARE BETTER TOGETHER

Water-related internal governance and stewardship



Roles and responsibilities

Director Manufacturing	 Ensures implementation of AWS procedure and prompt response to complaints Ensures that AWS Commitment is in place Sponsor of the project 		
Manager Sustainability	 Ensures Environment, Health and Safety compliance and governance within the organization Main sponsor of sustainability projects Promotion of sustainability best practices within the organization Share water challenges with site leadership team 		
Sustainability Specialist	 Leads Alliance for Water Stewardship Team Consolidation of gathered evidence and preparation for Audit Development, review and evaluation of WSP Ensures compliance with legal, PMI requirements and AWS Standard Requirements Ensures that water balance, KPIs are in place Liaises with regulators, internal and external stakeholders Reports disclosure Identifies opportunities for improvement and initiatives targeting 5 main outcomes Identifies and ensure that water related improvements and initiatives are done as per WSP Ensures that any water related incident are investigated and actions are taken to mitigate and prevent recurrence Coordinates the preparation of water related meetings and workshops Sites that are allowed to - Interacts with institutional stakeholders for water related project in the catchment area 		
IFMS Engineer	 Executes site water balance and identifies WEI/KPIs Ensures legal compliance (work permit, drinking water sampling, etc.) Ensures that the wastewater treatment plant and /or other water related infrastructures are running effectively and efficiently Leads investigation of water and wastewater related non-conformities Works with the all departments to identify water-related improvement actions Cooperates with the Sustainability Department in the water glidepath preparation 		

WE CARE

WE ARE BETTER TOGETHER

Water-related internal governance and stewardship



Roles and responsibilities

Project Engineer / IFMS Engineer / LEAF (IFMS or LEAF are responsible where Project Engineer is not established)	 Prepares project business case Prioritizes projects and ensures budget approval Leads project execution to be within the agreed schedule Coordinates contractor activities 	
Internal Communications	 Leads internal communications masterplan Coordinates with Sustainability and Project department in the preparation of water related internal communications, campaigns and events 	
External Affairs	 Leads External Communication with key stakeholders (industrial & institutional) Support the preparation of water related webinars and external workshops Engages institutional stakeholders for water-related project in the catchment area Liaises with regulators and external stakeholders (industrial and institutional) - EA actively collaborates with EHS (communication to the authorities, charity contribution, social contribution, etc.) Coordinates external communication activities through socials and corporate website 	
Manufacturing Representative	 Ensures that Manufacturing process water consumption is under control Leads water related overconsumptions investigation and prepares dedicated action plan Identifies water-related improvement actions in Manufacturing processes Define Manufacturing Equipment Water settings and ensure to be under control Support water related improvement actions in Manufacturing processes Collaborates with IFMS and Sustainability department regarding water-related topics (consumption, overconsumption, leakages, incidents, etc.) 	
Corporate Digital Executive (optional)	Coordinates external communication activities through socials and corporate website	

WE CARE

WE ARE BETTER TOGETHER

Water-related internal governance and stewardship



Roles and responsibilities

This document must be reviewed annually or in any case of change.

Version	Responsible	Effective date	Reason of revision
1.0	Jovan Piljevic	June 2025	Document creation
1.1	Manahil Tariq	September 2025	Document Application on PMPKL with R&R for site

WE CARE

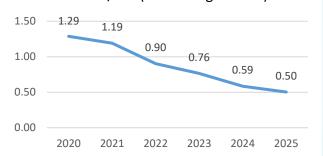
WE ARE BETTER TOGETHER

The progressive and on-going AWS Standard implementation in PMPKL Mardan is leading to the implementation of two types of initiatives:

- Social actions, which include participation in synergic community-based projects, gathering water-related
 data to assess water risk hotspots and prioritize mitigation actions, as well as engagement activities with
 local Stakeholders, such as the execution of awareness workshops, best-practice sharing and feedback
 requests
- **Technological actions**, which include implementation of water saving technologies, settings and related best practices, which resulted in an immediate benefit due to the reduction of the amount of potable groundwater removed from the catchment territory

In PMPKL Mardan, improvements in watersaving performances are traced and tracked via a water-dedicated KPI, based on m³ per ton of packed tobacco d (m³/ton of packed tobacco) and WEI water efficiency index

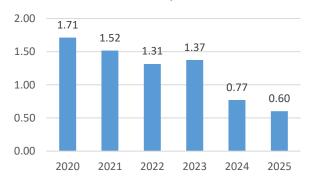
WEI m3/ton (Processing Season)



As illustrated above, from 2020 to 2025 PMPKL Mardan has reduced its WEI from 1.3 to 0.50 m³/ton packed (Processing Season).

This accounts for a water consumption reduction of aproximately 0.28 m³/ton in 2023 vs 2024 and 0.09 m³/ton from 2024 to 2025 in terms of water consumed per ton of packed tobacco.

Annual Consumption m3/ton



It is evident from the figure shown that sustantial water savings are done by implementing innovative solutions ie like Condensate recovery, closure of redundant water points and leakages, installing sub flow meters for better governance, locking system of water taps at lawns, rain harvestors to name a few. This has resulted in further reduction in water consumption from 2024, after sustaining the advancements made from 2023 onwards.

WATER RISK ASSESSMENT

PMPKL Mardan conducted a detailed water-risk assessment by use of both global and local data se in order to identify the main water-related challenges that the factory is subjected to, as well as those shared by catchment stakeholders.

The higher ranking risks in the catchment territory are directly linked to surface water quality deterioration, increase in flashfloods and lack of adequate WASH availability.

In the next few pages of this report, PMPKL Mardan will share some of the best practice actions, campaigns and projects that are aiming to make a difference.

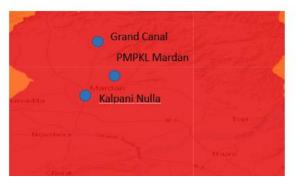
Flood Occurrence



Drought occurrence



Water Quality





The scope was to develop a reliable and integrated water stewardship strategy plan by:

- identifying water-related risk hotspots
- focusing responsive actions to address higher water risks
- anticipating, when possible, trends and impacts

Higher and more cataclysmic water risks for PMPKL Mardan and its catchment context appeared to be related to flooding and predicted increase as well as degrading freshwater quality.

Water-related actions in PMFTC Marikina are focused on the 5 AWS outcomes of the AWS Standard:







SUSTAINABLE WATER BALANCE



GOOD WATER
QUALITY
STATUS



IMPORTANT WATER-RELATED AREAS



SAFE WATER, SANITATION AND HYGIENE FOR ALL (WASH)



Water Quality Tests - Catchment:

- 1. Drinking water at Local Hospital (Al-Khidmat)
- 2. Discharge sites (Kalpani Nulla & Stepa Canal)

Monitoring of critical parameters such as pH and microbial count – year on year analysis.















Clean up activity at important IWRAs

Ensuring safeguarding, maintaining and cleaning of important water resources through collaborating with stakeholders such as Al-Khidmat Hospital, WSSCM, Rescue 1122 and local community.

An awareness session was held with local population near Stepa Canal. Fixed waste bins and board was installed to spread awareness on waste disposal and cleanliness.





- 1. Stepa Cleaning Drive 19th May 2025
- 2. Kabul River Cleaning Drive 20th May 2025
- 3. Kalpani Cleaning Drive 20th May 2025
- 4. Stepa and Kabul River Clean up activity 8th Sept 2025 Post flooding assessment













Public









Engagements with Farmer Community

Land Leveler - Combating Water Scarcity: 881 hec land covered (618 Farmers)

Total Water saved: 514017 m3 (Basis: 430 m3/hec)

Laser Land Levelers were provided to tobacco growers in Swabi region in Mardan TGA to level their lands and better distribute soil moisture leading to more efficient irrigation, more water saving and increase in crop production.











Sapling provision to woodlot farmers: 737 Farmers (200k Saplings in Feb and March)
Planting indigenous tree species at farmer premises to prevent flooding, ensure sustainable water balance and increase self sufficiency considering forest cuttings for fuel wood.











Fruit Trees Plantations: 10,144 fruit trees

The Fruit Tree Distribution project aims to boost agricultural diversity, promote environmental sustainability, and uplift farmer livelihoods with additional income sources and reducing carbon emissions.

















Waste collection & disposal: Incineration certificate: 5724 tons

Waste was identified as a catchment risk in polluting water bodies. Collection, segregation and disposal off hazardous & nonhazardous waste from farmer premises.













WASH at farmer premises:

WASH facilities (Wash basins, Water bores, Water Filtration units, Washroom accessories, Wash tanks_ installed at farmer premises to improve hygiene and sanitation, good water governance in coordination with local community, Al Khidmat, WSSCM, irrigation and AWS team.

















Access to farmer families – Health Hygiene and Water Governance:

Targets women household members of the contracted farmers and their workers, with the aim to raise awareness among them on key sustainability topics including *safe use of water* and water conservation, health and hygiene, child labor, workers rights and other ALP principles. Targets 100% contracted farmers. Program run from Feb 2025 to August 2025.















Women's Skill center:

Engagement with local women and adolescents in farmer families in Swabi, Mardan, Charsadda, Layyah and DAC areas to equip them with skills other than tobacco farming to improve their livelihoods. 450 women targeted in 32 centers.

















Hygiene Day: October 2025

To improve safe water, sanitation and hygiene for all (WASH) and equip local women with the necessary sanitary products to prevent the spread of contagious diseases







Engagements with Farmers – Water Saving campaign:

As part of raising awareness on Agriculture Labor Practices ("ALP") of PMPKL contracted tobacco farmers were also made part of several water related campaigns particularly targeting reduction.





Awareness session at Shergarh





Sensitization and Mobilization Activity for water saving at Shergarh



Sensitization and Mobilization Activity for water saving at Jamal Garhi



Sensitization and Mobilization Activity for water saving at Sarderi







Awareness sessions & engagements with farmers - Waste collection campaign for plastic reduction:

NTRM (plastics and other waste) is a major pollutant in water bodies and tobacco. Several awareness sessions, community engagements and waste collection campaigns were carried out with farmers.



NTRM removal from tobacco fields



NTRM Collection at Turlandi Charbagh



Community walk Charbagh



NTRM removal from Tobacco Barn inside homes



Session on NRTM Removal at Shahmansor Ambar



Session Waste Collection and disposal









Water Governance and Challenges Connect - Stakeholders:

Stakeholder exercise and engagement carried out in October at PMI factory to promote good water governance as a vital step toward sustainable water balance.















Sessions conducted on 7th & 9h of October 2025



AWS, its 5 outcomes



















Tree Plantation at IWRAs - Karamir Forest: May 2025

Engagement with local farmer community, village organizations, WSSCM, Al-Khidmat, irrigation department and AWS team to curb the effects of deforestation and improve soil water content.





















Rainwater harvesting for gardening:

Made operational in 2025. Rain from the roofs of warehouses is collected in intermediate tanks which is then transferred to the main storage tank (87000 liters). Water stored is used for gardening, reducing dependence on ground water. Improves water governance.













Water Related Campaigns with Employees

PMPKL Mardan conducted several internal awareness campaigns on water-related themes in relation to their water stewardship Commitment and AWS Certification journey. Employees were engaged in numerous activities:

- Water-related information sharing via email, posters and dedicated posts on internal communication channels
- Collection of water-saving best practices and amelioration proposals.
- World Water Day March 2025
- Dedicated workshops/meetings and waterrelated information request to outsource service providers, infrastructural agencies
- Water conservation art contest for employee children
- World Earth Day April 2025
- Focus on Plastic Pollution, Water Pollution,
 Afforestation and Sanitation
- Sessions with Stakeholders on Indirect water usage.

The scope was to disclose water-related challenges and increase employee sensibilization and responsibility regarding water-related themes, both at home and in their workplace.













Water Related Campaigns with Employees

Environment day – 25th August:

- AWS and water conservation session conducted with GLT team.
- A quiz was held on AWS training, winners were distributed with gifts containing sustainable products (water bottles to eliminate single use plastics)
- Plantation booth set up 500+ seeds and 100+ plants handed out for self plantation
- World environment day pouches in reusable tote bags
- Pledge cards signed



World Environment Day '25

















Water Saving Campaign:

Carried out in June-July – peak water consumption months.

Site visualization improved, better WASH for all.

Improvement in water saving and addressing leakages on site.













Flood, Storm and Rain Management with Infrastructure agency – 1122 drills and training – September 2025

PMPKL collaborated with infrastructure agencies (1122) to arrange an On-Site Training for Flood, Storm and Heavy Rain Management. 1122 is a key stakeholder that address challenges related to public and community.

1122 also provided trainings on First Aid, Fire fighting. Site shared its water stewardship plan and disclosed the progress on water performance, taking valuable feedback from a key stakeholder.



















Awareness sessions with 3P workers, seasonal staff, service providers, suppliers and vendors

Session covered:

- AWS and its 5 outcomes
- AWS policy and commitment
- WASH
- Anti littering, keeping environment & water areas clean
- Importance of safe and clean water for a healthy life
- Good practices to save water
- Water usage by service providers, Water KPIs & mitigation measures









AWS Performance Update - Social/Technical









WASH improvements at site

- Upgradation of worker washroom
- Upgradation of office washrooms
- Upgradation of ablution area
- New ladies common room and attached washroom for ladies

Canteen - Wash basin revamp





Male washroom revamp





Water cooler with greater capacity





Ladies washroom in common room





Upgradation of ablution area





Upgradation of worker washroom





AWS Performance Update - Technical





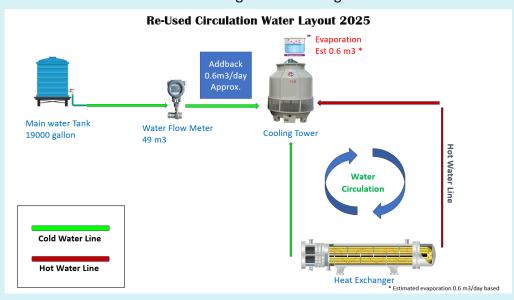




Steam Condensate Return Layout for GB & Proctor Re-Dryer: 40% water recycled as recovered condensate. 2025 Hot Water Line Softening Plants Cold Water Steam Line Condensate Line

Closed Circuit Water Circulation: Hydraulic Press Heat Exchanger to Cooling tower

Addition of cooling water to circuit leads to less water wastage as water can be recycled back to heat exchanger after cooling.



AWS Performance Update - Technical







Installation of new water flow meters:

Improvement in addressing water balance inconsistencies.





Main meter

Tubewell 1 meter

Further technological solutions to reduce water consumption:

- Promptly identified and rectified water leakage points in washrooms (office blocks, staff toilets) canteen wash basin, ablution area
- Close redundant/extra water consumption points
- Locking System of Water Taps
- Extra water lines removed from main header and lawn 1 lines
- Washroom flush tanks water storage capacity reduced

New Projects Proposed for 2026:

- Feasibility of not in use water well to be converted to charging well to utilize rainwater for
 effective ground water table recharge & watering lawn and in case of heavy rain
- Piping infrastructure upgrade in lawns by installing sprinklers to minimize freshwater usage
- Water filtration unit installation in collaboration with PHED at local hospital/GLT front wall (For Local Community)
- Washrooms accessories installation to support in adequacy of WASH in schools and community
- Feasibility study of WWTP installation at GLT

Recycled wastewater mapping to be carried out

- Drain Integrity test of GLT & surrounding drains, tanks, pipelines
- Ablution water storage and reuse for gardening purpose on site
- Auto trap installation at Godiali redryer condensate line

We hope you enjoyed a piece of our water stewardship journey towards a more sustainable future in Mardan,

Pakistan

