

## GRI content index 2020

PMI's Integrated Report 2020 has been prepared in accordance with the Global Reporting Initiative (GRI) Standards: Core option. This Index cross-references our company's tier 1 sustainability topics (as per our [2019 materiality assessment](#)) with applicable GRI Standards, relevant UN Sustainable Development Goals and UN Global Compact Principles. A separate [index for SDGs](#), further elaborates and goes in deeper detail as to how we contribute to each goal and target.

This summary should be read in conjunction with the [Philip Morris International Inc. Form 10-K](#) for the year ended 2020, [PMI's Proxy Statement 2021](#), [PMI's Integrated Report 2020](#), and the additional sustainability-related communications available on [www.pmi.com/sustainability](http://www.pmi.com/sustainability).<sup>1</sup>

Disclosure title	UNSDGs	UNGC Principles	Location of information in <a href="#">PMI's Integrated Report 2020</a>	Other materials published	Additional information
<b>102- GENERAL DISCLOSURES (2016)</b>					
<b>102-1</b>			Front cover		Philip Morris International Inc.
<b>102-2</b>			About PMI (p.2) Our global footprint and transforming our business (p.8-11)	<a href="#">2020 PMI Form 10-K (p.1-3, 16-18)</a>	
<b>102-3</b>			Our global footprint (p. 8) Back cover		
<b>102-4</b>			Our global footprint (p.8)		
<b>102-5</b>			About PMI (p.2)	<a href="#">2020 PMI Form 10-K (p.1)</a>	
<b>102-6</b>			Our global footprint (p.8)	<a href="#">Our markets (PMI.com)</a>	
<b>102-7</b>			Our global footprint (p.8) PMI's Business Transformation Metrics (p.15)	<a href="#">Who we are (PMI.com)</a> ; <a href="#">2020 PMI Form 10-K (p.16-18, 25-27)</a>	
<b>102-8</b>	8	6	PMI's workforce diversity (p.8) PMI's workforce at year-end 2020 (p.137)		

<sup>1</sup> The content of [PMI's Integrated Report 2020](#) content is shaped by a formal [sustainability materiality assessment](#), refreshed in 2019. We have structured our sustainability topics around four strategic pillars of action and two tiers. [PMI's Integrated Report 2020](#) provides information on context, relevance, management approach, targets, and performance for each tier 1 topic. Details about our management and performance on tier 2 topics, as well as case studies that shed light on our work at country level, are available on [www.PMI.com/sustainability](http://www.PMI.com/sustainability). In this summary and in related communications, the term "materiality," "material," and similar terms, when used in the context of economic, environmental and social topics, are defined in the referenced sustainability standards, and are not meant to correspond to the concept of materiality under the U.S. securities laws and/or disclosures required by the U.S. Securities and Exchange Commission.

	Disclosure title	UNSDGs	UNGC Principles	Location of information in <a href="#">PMI's Integrated Report 2020</a>	Other materials published	Additional information
<b>102-9</b>	Supply chain	1,2,8,12,15,16	3, 4, 5, 6, 8, 10	Sustainable supply chain management (p.60-61)		
<b>102-10</b>	Significant changes to the organization and its supply chain			About PMI (p.2) Transforming our business (p.9-16) Production capacity (p.47) Sustainable supply chain management (p.60-61)		
<b>102-11</b>	Precautionary principle or approach		7	Protecting the environment (p.98-126) Connectivity and trade-offs (p.26)		
<b>102-12</b>	External initiatives	17	1	UN Guiding Principles for Business and Human Rights (p.69), Science Based Targets initiative (p.104), UN Sustainable Development Goals (p.25), the International Labor Organization Declaration on Fundamental Principles and Rights at Work ( <a href="#">PMI's Commitment to Human Rights</a> ), the Paris Climate Agreement (p.101), the Alliance for Water Stewardship ( <a href="#">Water stewardship</a> ), CDP (p.128)		We provide here examples of key external initiatives, and additional information can be found throughout our <a href="#">Integrated Report</a> and additional communications on <a href="#">PMI.com</a> .
<b>102-13</b>	Membership of associations	17	1, 8	World Business Council for Sustainable Development (p.100), the Sustainable Tobacco Program (p.67), Value Balancing Alliance (pg. 24), Responsible Business Alliance (p. 64).	<a href="#">Responsible engagement</a> ; PMI's Participation in Business and Trade Associations in 2020; London Benchmarking Group (Community support)	Sustainable Brands, BSR, CECP
<b>102-14</b>	Statement from senior decision-maker			Letter from the Chief Executive Officer (p.5) Letter from the Executive Chairman (p.4)	<a href="#">PMI's Statement of Purpose</a>	

	Disclosure title	UNSDGs	UNGC Principles	Location of information in <a href="#">PMI's Integrated Report 2020</a>	Other materials published	Additional information
<b>102-15</b>	Key impacts, risks, and opportunities			Megatrends (p.20-21) Sustainability at PMI (p.22-24) Risk management (p.32) Connectivity and trade-offs (p.26) Our performance (p.129-142)	<a href="#">Sustainability Materiality Report</a> ; <a href="#">2020 PMI Form 10-K (p. 1-14)</a>	
<b>102-16</b>	Values, principles, standards and norms of behavior	16	1, 2, 3, 4, 5, 6, 8, 10		<a href="#">PMI's Guidebook for Success</a> ; <a href="#">Business integrity</a>	
<b>102-17</b>	Mechanisms for advice and concerns about ethics	16		Our performance – Business integrity (p.133) Respect for human rights (p.69)	<a href="#">PMI's Guidebook for Success</a> ; <a href="#">Business integrity</a>	
<b>102-18</b>	Governance structure			Sustainability governance and management (p.30-32)	<a href="#">2021 PMI Proxy Statement (p.9-13)</a>	
<b>102-19</b>	Delegating authority			Sustainability governance and management (p.30-32)		
<b>102-20</b>	Executive-level responsibility for economic, environmental, and social topics			Sustainability governance and management (p.30-32)		
<b>102-22</b>	Composition of the highest governance body and its committees	5,16		Sustainability governance and management (p.30-32)	<a href="#">2021 PMI Proxy Statement (p.10-11, 16-17, 19-26)</a>	
<b>102-23</b>	Chair of the highest governance body	5		Letter from the Executive Chairman (p.4)	<a href="#">2021 PMI Proxy Statement (p.8)</a>	
<b>102-24</b>	Nominating and selecting the highest governance body	16		Sustainability governance and management (p.30-32)	<a href="#">2021 PMI Proxy Statement (p.15-16, 18)</a> <a href="#">Corporate governance guidelines</a>	
<b>102-25</b>	Conflict of interest				<a href="#">Corporate governance guidelines</a>	
<b>102-26</b>	Role of highest governance body in setting purpose, values and strategy			Letter from the Chief Executive Officer (p.5) Governance and management (p.30-32)	<a href="#">2021 PMI Proxy Statement (p.1-2, 8)</a> <a href="#">PMI's Statement of Purpose</a>	

	Disclosure title	UNSDGs	UNGC Principles	Location of information in <a href="#">PMI's Integrated Report 2020</a>	Other materials published	Additional information
<b>102-32</b>	Highest governance body's role in sustainability reporting			About this report (p.3) Governance and management (p.30-31)		
<b>102-35</b>	Remuneration policy				<a href="#">2021 PMI Proxy Statement (p.27-28,31-64)</a>	
<b>102-36</b>	Process for determining remuneration			Governance and management (p.30-32)	<a href="#">2021 PMI Proxy Statement (p. 31-64)</a>	
<b>102-38</b>	Annual total compensation ratio				<a href="#">2021 PMI Proxy Statement (p. 63)</a>	
<b>102-40</b>	List of stakeholder groups	17		Transforming our business and stakeholder engagement (p. 9-13)	<a href="#">PMI's Statement of Purpose</a>	
<b>102-41</b>	Collective bargaining agreements	8	3	Our performance – Fair working conditions (p.136-137)	<a href="#">Fair working conditions ALP Code Guidebook for Success</a>	
<b>102-42</b>	Identifying and selecting stakeholders			Transforming our business and stakeholder engagement (p. 9-13)	<a href="#">Overview of our Engagement Principles</a> <a href="#">PMI's Statement of Purpose</a>	
<b>102-43</b>	Approach to stakeholder engagement			Transforming our business and stakeholder engagement (p. 9-13) Sustainability at PMI (p.22-24)		
<b>102-44</b>	Key topics and concerns raised			Transforming our business and stakeholder engagement (p. 9-13) Sustainability at PMI (p.22-24) Response to COVID-19 (p. 7)	<a href="#">Sustainability Materiality Report</a>	
<b>102-45</b>	Entities included in the consolidated financial statements			About this report (p.3)	<a href="#">2020 PMI Form 10-K (Exhibit 21)</a>	
<b>102-46</b>	Defining report content and topic boundaries			About this report (p.3) Sustainability at PMI (p.22-24)		
<b>102-47</b>	List of material topics			Sustainability at PMI (p.22-24)	<a href="#">Sustainability Materiality Report</a>	

	Disclosure title	UNSDGs	UNGC Principles	Location of information in <a href="#">PMI's Integrated Report 2020</a>	Other materials published	Additional information
<b>102-48</b>	Restatements of information					Where data has been restated from previous reports, it is noted in an appropriate footnote in the report.
<b>102-49</b>	Changes in reporting			About this report (p.3)		No significant changes.
<b>102-50</b>	Reporting period			About this report (p.3)		January 1 to December 31, 2020
<b>102-51</b>	Date of most recent report			About this report (p.3)		The previous report was published on June 30, 2020
<b>102-52</b>	Reporting cycle			About this report (p.3)		Annual
<b>102-53</b>	Contact point for questions regarding the report			About this report (p.3)		
<b>102-54</b>	Claims of reporting in accordance with the GRI Standards			About this report (p.3)		
<b>102-55</b>	GRI content index			About this report (p.3)	<a href="#">GRI Index 2020</a>	
<b>102-56</b>	External assurance			About this report (p.3) Business transformation metrics (p.15) External assurance report (p.146)	Environmental and health & safety data verification statements: <a href="#">scope 1&amp;2</a> , <a href="#">scope 3</a>	
<b>103 - MANAGEMENT APPROACH (2016)</b>						
<b>103-1</b>	Explanation of the material topic and its boundaries			Sustainability at PMI (p.22-24)	<a href="#">Sustainability Materiality Report</a>	
<b>103-2</b>	The management approach and its components			Sustainability at PMI (p.22-24) Our 2025 roadmap (p.27-28) Sustainability governance and management (p.30-32)		We describe our management approach for each tier 1 material sustainability topic under specific sections throughout our Integrated Report.
<b>103-3</b>	Evaluation of the management approach			Sustainability at PMI (p.22-24) Sustainability governance and management (p.30-32) Our performance (p.129-142)		
<b>416 – CUSTOMER HEALTH AND SAFETY (2016)</b>						

	Disclosure title	UNSDGs	UNGC Principles	Location of information in <a href="#">PMI's Integrated Report 2020</a>	Other materials published	Additional information
<b>416-1</b>	Assessment of the health and safety impacts of product and service categories	3		Product health impacts (p.15, 34-40)		PMI is investing in the development and rigorous scientific assessment of a portfolio of potentially reduced-risk alternatives to cigarette smoking. Smoke-free products represented 23.8% of PMI's net revenues in 2020.
<b>416-2</b>	Incidents of non-compliance concerning the health and safety impacts of products and services	3		Product health impacts (p.34-40)	<a href="#">Product reliability; Responsible and transparent R&amp;D</a>	<a href="#">PMI's Annual Report on Form 10-K</a> includes certain legal proceedings.
<b>417 – MARKETING AND LABELING (2016)</b>						
<b>417-1</b>	Requirements for products and service information and labeling	3, 12, 16		Responsible marketing and sales practices (p.52-54) Access to smoke-free products (p.42-44)		
<b>417-2</b>	Incidents of non-compliance concerning product and service information and labeling	3, 16		Responsible marketing and sales practices (p.55-56)		We report on number of violations by PMI employees of our Marketing Code and Good Conversion Practices resulting in substantiated cases of misconduct in our Integrated Report. <a href="#">PMI's Annual Report on Form 10-K</a> includes certain legal proceedings.
<b>417-3</b>	Incidents of non-compliance concerning marketing communications	3		Responsible marketing and sales practices (p.55-56)		We report on number of violations by PMI employees of our Marketing Code and Good Conversion Practices resulting in substantiated cases of misconduct in our Integrated Report. <a href="#">PMI's Annual Report on Form 10-K</a> includes certain legal proceedings.
<b>204 – PROCUREMENT PRACTICES (2016)</b>						

	Disclosure title	UNSDGs	UNGC Principles	Location of information in <a href="#">PMI's Integrated Report 2020</a>	Other materials published	Additional information
<b>204-1</b>	Proportion of spending on local suppliers	12				We currently do not aggregate this information centrally for all our procurement categories. We plan to report in our 2021 report, subject to evaluation of technical and execution capabilities.
<b>SUPPLIER ENVIRONMENTAL ASSESSMENT (2016)</b>						
<b>308-1</b>	New suppliers that were screened using environmental criteria	12	7, 8	Sustainable supply chain management (p.59-68)		We report on suppliers assessed against our Responsible Sourcing Principles. We currently do not report on new suppliers screened. We plan on reporting in our 2021 report, subject to evaluation of technical and execution capabilities.
<b>308-2</b>	Negative environmental impacts in the supply chain and actions taken	12	7, 8	Sustainable supply chain management (p.63-64)		See Note 1.
<b>414 – SUPPLIER SOCIAL ASSESSMENT (2016)</b>						
<b>414-1</b>	New suppliers that were screened using social criteria		1, 2, 3, 4, 5, 6			We report on suppliers assessed against our Responsible Sourcing Principles. We currently do not report on new suppliers screened. We plan on reporting in our 2021 report, subject to evaluation of technical and execution capabilities.
<b>414-2</b>	Negative social impacts in the supply chain and actions taken		1, 2, 3, 4, 5, 6	Sustainable supply chain management (p.63-64) Socio-economic well-being of tobacco-farming communities (p.86,89)		See Note 2.
<b>412 – HUMAN RIGHTS ASSESSMENT (2016)</b>						

	Disclosure title	UNSDGs	UNGC Principles	Location of information in <a href="#">PMI's Integrated Report 2020</a>	Other materials published	Additional information
<b>412-1</b>	Operations that have been subject to human rights reviews or impact assessments		1, 2, 3, 4, 5, 6	Respect for human rights (p.73-75)		
<b>412-2</b>	Employee training on human rights policies or procedures		1, 2, 3, 4, 5, 6	Respect for human rights (p.71)		We plan to report on number of training hours and percentage of employees trained in 2022. In 2020, 100% of PMI security personnel was trained on Human Rights
<b>412-3</b>	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening		1, 2, 3, 4, 5, 6	Sustainable supply chain management (p. 59-68)	<a href="#">Responsible Sourcing Principles</a>	Our suppliers are required to adhere to PMI's Responsible Sourcing Principles (RSP), which cover human rights aspects.
<b>408 – CHILD LABOR (2016)</b>						
<b>408-1</b>	Operations and suppliers at significant risk for incidents of child labor	2, 8, 16	5	Socio-economic well-being of tobacco-farming communities (p.78-81, 86-88, 90)		We expanded our reporting in 2020 to include data on children under 15 hired and children under 13 doing any tobacco related tasks
<b>403 – OCCUPATIONAL HEALTH AND SAFETY (2018)</b>						
<b>403-1</b>	Occupational health and safety management system	3, 8	1, 2	Health, safety, and well-being at work (p.91-96)		100% of manufacturing facilities producing more than 3 billion cigarette equivalents per year certified OHSAS 18001 and ISO 14001
<b>403-2</b>	Hazard identification, risk assessment, and incident investigation	3, 8	1, 2	Health, safety, and well-being at work (p.91-96)	<a href="#">PMI's Guidebook for Success</a>	
<b>403-3</b>	Occupational health services	3, 8	1, 2	Health, safety, and well-being at work (p. 91-96)		
<b>403-4</b>	Worker participation, consultation, and communication on health and safety	3, 8	1, 2	Health, safety, and well-being at work (p. 91-96)		
<b>403-5</b>	Worker training on occupational health and safety	3, 8	1, 2	Health, safety, and well-being at work (p. 91-96)		
<b>403-6</b>	Promotion of worker health	3, 8	1, 2	Health, safety, and well-being at work (p.93,95-96)		

	Disclosure title	UNSDGs	UNGC Principles	Location of information in <a href="#">PMI's Integrated Report 2020</a>	Other materials published	Additional information
<b>403-7</b>	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	3, 8	1, 2	Socio-economic well-being of tobacco-farming communities (p.82, 89) Sustainable supply chain management (p. 60-61)		
<b>403-8</b>	Workers covered by an occupational health and safety management system	3, 8	1, 2	Health, safety, and well-being at work (p.91)		Our safety management system enables us to monitor health and safety performance for employees, contracted employees, and contractors across all our manufacturing facilities.
<b>403-9</b>	Work-related injuries	3, 8	1, 2	Health, safety, and well-being at work (p.93-94)		We report number of fatalities and TRIR and LTIR. The number and rate of high-consequence injuries is not reported.
<b>403-10</b>	Work-related ill health	3, 8	1, 2	Health, safety, and well-being at work (p.93-94)		We report on occupational illness frequency rate. We currently do not report according to the format required.
<b>302 – ENERGY (2016)</b>						
<b>302-1</b>	Energy consumption within the organization	7, 8, 12, 13	7, 8, 9	Climate protection (p.105-106)	<a href="#">PMI's submission to CDP Climate Change</a>	We do not sell any electricity, heating, cooling, or steam. Types of energy included in the energy consumption: fuel, electricity, district heating and renewable energy.
<b>302-2</b>	Energy consumption outside of the organization	7, 8, 12, 13	7, 8	Climate protection (p.103)	<a href="#">PMI's submission to CDP Climate Change</a>	.
<b>302-3</b>	Energy intensity	7, 8, 12, 13	8	Climate protection (p. 140)	<a href="#">PMI's submission to CDP Climate Change</a>	Types of energy included in the energy intensity ratio: fuel, electricity, district heating and renewable energy.
<b>302-4</b>	Reduction of energy consumption	7, 8, 12, 13	7, 8, 9	Climate protection (p.100-102, 104-106)	<a href="#">PMI's submission to CDP Climate Change</a>	

	Disclosure title	UNSDGs	UNGC Principles	Location of information in <a href="#">PMI's Integrated Report 2020</a>	Other materials published	Additional information
<b>302-5</b>	Reductions in energy requirements of products and services	7, 8, 12, 13	7, 8, 9	Product eco-design and circularity (p.119)		
<b>305 – EMISSIONS (2016)</b>						
<b>201-2</b>	Risks and opportunities due to climate change	3, 12, 13, 14, 15	7, 8	Climate protection (p.99-101, 111)	<a href="#">PMI's submission to CDP Climate Change</a> ;	
<b>305-1</b>	Direct (Scope 1) GHG emissions	3, 12, 13, 14, 15	7, 8	Climate protection (p.99-106, 111)	<a href="#">PMI's submission to CDP Climate Change</a> ; <a href="#">Greenhouse gas Verification Statement scope 1&amp;2</a>	IPCC Fifth Assessment Report (AR5 – 100 year)
<b>305-2</b>	Energy indirect (Scope 2) GHG emissions	3, 12, 13, 14, 15	7, 8	Climate protection (p.99-106, 111)	<a href="#">PMI's submission to CDP Climate Change</a> ; <a href="#">Greenhouse gas Verification Statement scope 1&amp;2</a>	IPCC Fifth Assessment Report (AR5 – 100 year)
<b>305-3</b>	Other indirect (Scope 3) GHG emissions	3, 12, 13, 14, 15	7, 8	Climate protection (p.99-104, 107-111)	<a href="#">PMI's submission to CDP Climate Change</a> ; <a href="#">Greenhouse gas Verification Statement scope 1&amp;2</a>	IPCC Fifth Assessment Report (AR5 – 100 year)
<b>305-4</b>	GHG emissions intensity	13, 14, 15	8	Climate protection (p. 141-155)	<a href="#">PMI's submission to CDP Climate Change</a>	2020 report reports intensity for both scope 1+2 and scope 1+2+3. Reduction in CO2 intensity of tobacco curing by 44% versus 2019 baseline
<b>305-5</b>	Reduction of GHG emissions	13, 14, 15	7, 8, 9	Climate protection (p. 99-111)	<a href="#">PMI's submission to CDP Climate Change</a>	Carbon Shadow price and Carbon Levy introduced in 2020 (p. 148).
<b>305-6</b>	Emissions of ozone-depleting substances (ODS)	12,13, 14, 15	7, 8, 9			Not applicable due to the nature of our business; we do not produce, import, or export ODS.
<b>305-7</b>	Nitrogen oxides, sulfur oxides, and other significant air emissions	3, 12, 13, 14, 15	7, 8, 9			Currently not reported. We plan on reporting in our 2021 report.

**301 – MATERIALS (2016)**

	Disclosure title	UNSDGs	UNGC Principles	Location of information in <a href="#">PMI's Integrated Report 2020</a>	Other materials published	Additional information
<b>301-1</b>	Materials used by weight or volume	8, 12	7, 8, 9	Product eco-design and circularity (p.125) Littering prevention (pg. 113)		
<b>301-2</b>	Recycled input materials used	8, 12	7, 8, 9	Product eco-design and circularity (p. 122,125)		Not applicable for consumables and combustible cigarettes due to nature of the products. For packaging, recycled content is currently used in shipping cases.
<b>301-3</b>	Reclaimed products and their packaging materials	8, 12	7, 8, 9	Product eco-design and circularity (p.119-120) Littering prevention (p.112-115)		See Note 3.

**Note 1**

Since the launch of our supplier due diligence platform (STEP) in July 2019 until year end 2020, 217 suppliers (tier 1 and tier 2) have been assessed for environmental impacts; and 55 suppliers were identified as having significant actual and potential negative environmental impacts based on supplier self-assessments and the results of 5 desktop audits. In addition, in our tobacco supply chain, we monitor and address environmental impacts through our Good Agricultural Practices (GAP) program and assess conformity through the industry-wide Sustainable Tobacco Program (STP).

**Note 2**

Since the launch of our supplier due diligence platform (STEP) in July 2019 until year end 2020, 217 suppliers (tier 1 and tier 2) have been assessed for social impacts; and 72 suppliers were identified as having significant actual and potential negative social impacts based on supplier self-assessments and the results of 10 desktop audits. In addition, in our tobacco supply chain we monitor and address social impacts through our Agricultural Labor Practices (ALP) program. In 2019, 641 contracts with farmers were terminated due to ALP violations.

**Note 3**

With respect to our smoke-free products, our 2025 eco-design and circularity ambitions extend to electronic devices, accessories, consumables, and packaging (see PMI's Integrated Report 2020, p. 116-125). Regarding our electronic devices, we have established reverse logistic hubs under the CIRCLE program in 2018. In 2020, 48% of our IQOS market volume was covered by the CIRCLE take-back service, via retail stores or mail, and the recycling rate of IQOS devices at the hubs was at 84%. For combustible cigarettes, our efforts focus on reducing littering at its source by encouraging and enabling smokers to dispose properly of their cigarette butts (see PMI's Integrated Report 2020, p. 112-115).