


WATER STEWARDSHIP

Report on Water Performance of the Philip Morris
Pakistan PMPKL Mardan



LAST UPDATE 09/2022



Water scarcity, the lack of sufficient available water to meet demands, is recognized by the World Economic Forum as the largest global risk in terms of potential impact for both humanity and the environment. Growing populations, economies, water-related risks as well as climate change have provoked an increase in demand, competition and conflicts over freshwater resources, that are becoming ever more limited.

Philip Morris (Pakistan) Limited (“PMPKL”) is an affiliate of Philip Morris International (“PMI”). PMPKL is public listed company incorporated under applicable laws with its Head Office in Karachi, a cigarette manufacturing factory in Sahiwal and green leaf threshing unit in Mardan. As part of PMI’s commitment to implement the Alliance for Water Stewardship (AWS), PMPKL is working to adopt a more sustainable water use both on-site and in the territorial context in which it operates. PMPKL’s GLT factory in Mardan is working towards achieving the Core Level of the AWS Certification: PMPKL Mardan will become the second Site in the Pakistan to receive this important recognition and have formalized its commitment to water stewardship principles and outcomes.

By implementing the AWS Standard, PMPKL Mardan is working towards offering a credible, globally-applicable framework for other major water users and Stakeholders in the catchment, with the scope of encouraging their understanding of water use, impacts and shared water-related risks. The long-term aim is to join forces and set fundamental stepping stones for synergic and meaningful collaborations towards sustainable water management practices within the local territory in which we all live and operate.

Over the upcoming years, PMPKL Mardan aims to progressively implement, improve and grow its commitment as a water steward. PMPKL Mardan’s scope is to raise awareness on shared water-related challenges, such as degrading surface water quality, provision of safe Water, Sanitation and Hygiene (WASH), flashfloods and baseline water stress, and actively contribute to addressing these risks with projects, actions and campaigns in collaboration with relevant Stakeholders of the local territory.

Dealing with a shared resource, such as water, requires working in a transparent, collaborative and synergic way with relevant figures in a catchment area: actions and projects cannot be limited to a site’s physical boundary alone.

PMPKL Mardan factory is proud of this journey that it is undertaking and, although the path to build a sustainable future is still ongoing, the AWS Certification and related actions have and will continue to make a significant change in the management and perception of the water resource in the Pakistan.

**The PMPKL Mardan Pakistan AWS
TEAM**

PMPKL Mardan's Commitment to water stewardship and AWS outcomes, signed by **Faisal Mushtaq** - **Director Manufacturing Pakistan**, is illustrated below and available both in English and Urdu.



PHILIP MORRIS
(PAKISTAN) LIMITED

7th July, 2023

PMPKL Water Stewardship Commitment

Philip Morris Pakistan Limited ("PMPKL"), as a result of its commitment to good water stewardship, undertakes to implement following measures at its Green Leaf Threshing plant situated at 22nd KM Mardan Swabi Road-Mardan:

1. Endorse, sustain and support the Alliance for Water Stewardship ("AWS") principles and 5 outcomes: i) good water governance, ii) sustainable water balance, iii) good water quality, iv) good conservation of important areas related to water, and v) safe water, sanitation and hygiene;
2. Engage and involve stakeholders in an open and transparent way;
3. Comply with any legal and regulatory requirements related to water;
4. Respect water-related rights, including ensuring appropriate access to safe water, sanitation, and hygiene for all persons at Site;
5. Support and coordinate with stakeholders (internal and external) for implementation of plans and policies, including working together to meet the right to water and sanitation;
6. Implement the AWS standard in alignment with existing catchment sustainability plans
7. Improve and continually adapt the actions and plans for water stewardship of the Site in order to mitigate shared water related risks;
8. Implement and disclose-progress on water stewardship programs to achieve improvements in AWS water stewardship outcomes
9. Maintain the organizational capacity required to successfully implement the AWS Standard, through necessary resources required to accomplish the implementation and maintenance of requirements of the AWS Standard i.e., improving water quality, water sanitation and hygiene, reduce water wastage, etc.
10. Disclose relevant information related to water.

Director Manufacturing, Pakistan

Faisal Mushtaq

Philip Morris (Pakistan) Limited

Green Leaf Threshing Plant, 22nd KM Mardan Swabi Road- Mardan
www.philipmorrispakistan.com.pk



PHILIP MORRIS
(PAKISTAN) LIMITED

7 جولائی 2023

ہی ایم پی کے ایل واٹر اسٹورڈشپ کا عزم

قلب مورس پاکستان لمیٹڈ ("ہی ایم پی کے ایل") پانی کی اچھی دیکھ بھال کے عزم کے نتیجے میں، 22 ویں گلوبل میسر مردان صوابی روڈ- مردان میں واقع اپنے گرین لیف تھرسنگ پلانٹ میں مندرجہ ذیل اقدامات پر عمل درآمد کا عہد کرتا ہے:

- الٹنس فار واٹر اسٹورڈشپ ("اے ڈبلیو ایس") کے اصولوں اور 5 نتائج کی توثیق، برقرار اور حمایت: (1) اچھی پانی کی حکمرانی، (2) بائیدار پانی کا توازن، (3) پانی کا اچھا معیار، (4) پانی سے متعلق ایسے علاقوں کا اچھا تحفظ، اور (5) صاف پانی، صفائی ستھرائی اور حفظانِ صحت؛
- اسٹیک ہولڈرز کو کھلے اور شفاف طریقے سے شامل کریں اور شامل کریں۔
- پانی سے متعلق کسی بھی قانونی اور ریگولیٹری تقاضوں کی تعمیل کریں۔
- پانی سے متعلق حقوق کا احترام کریں، بشمول سائٹ پر تمام افراد کے لیے محفوظ پانی، صفائی ستھرائی اور حفظانِ صحت تک مناسب رسائی کو یقینی بنانا۔
- منصوبوں اور پالیسیوں کے نفاذ کے لیے اسٹیک ہولڈرز (اندرونی اور بیرونی) کے ساتھ تعاون اور، بشمول پانی اور صفائی ستھرائی کے حق کو یقیناً کرنے کے لیے مل کر کام کرنا؛
- موجودہ کیچمنٹ بائیداری کے منصوبوں کے مطابق اے ڈبلیو ایس معیار کو نافذ کریں
- مشترکہ پانی سے متعلق خطرات کو کم کرنے کے لیے سائٹ کے پانی کی دیکھ بھال کے لیے اقدامات اور منصوبوں کو بہتر بنانا اور مسلسل ڈھالنا؛
- اے ڈبلیو ایس واٹر اسٹورڈشپ کے نتائج میں بہتری حاصل کرنے کے لیے واٹر اسٹورڈشپ پروگراموں پر پیش رفت پر ایک رپورٹ شائع کریں اور شائع کریں۔
- اے ڈبلیو ایس اسٹینڈرڈ کے نفاذ اور ضروریات کی دیکھ بھال کے لیے ضروری وسائل کے ذریعے اے ڈبلیو ایس اسٹینڈرڈ کو کامیابی سے نافذ کرنے کے لیے درکار تنظیمی صلاحیت کو برقرار رکھنا یعنی پانی کے معیار کو بہتر بنانا، پانی کی صفائی اور حفظانِ صحت کو بہتر بنانا، پانی کے ضیاع کو کم کرنا وغیرہ۔
- پانی سے متعلق متعلقہ معلومات کا انکشاف کریں۔

ٹائریکٹر مینوفیکچرنگ، پاکستان
فیصل مشتاق

ALLIANCE FOR WATER STEWARDSHIP ORGANIZATION

The AWS team members are responsible for implementing the AWS Standard criteria as well as achieving the AWS outcomes by the implementation of social, community and technological actions both on-site and in the catchment territory.

Project Sponsor	M. Irshad Khan Head of Leaf		Faisal Mushtaq Director Manufacturing, PMPKL	
PMI Buddy	Haseeb Ahmed Manager Sustainability			
Coach	Chiara Rizzi Manager Global AWS certification			
Consultant	Saera Kirmani External Consultant- Geoscience			

AWS Project Lead



Kulsoom Iftikhar
Project Lead

AWS Core Team Members



Asghar Khan
Boiler Engineer



M. Bilal Ahmad
Manager Leaf, Processing



Syed Muhammad Ali
Manager Production



Abdul Waris
Manager Maintenance



Hussain Ali
Sr Mgr Social Sustainability,
LDR & Culture



Hassan Zahoor
Procurement category lead



Ahad Abdullah
Manager Illicit, trade
prevention, EA



Basit Tufail
OPEN+ Deployment lead



Kulsum Khan/ Ramsha
Legal Affairs- Counsel



Waseem Ali
Supervisor WPE

AWS Project Lead

Kulsoom Iftikhar
Project Lead

AWS Core Team Members

	<p>Arshad Zaman</p> <p>Supervisor warehousing & logistics, S&PD</p>		<p>M. Ikraam</p> <p>Warehouse executive, S&PD</p>
	<p>Hammad Shoaib</p> <p>GT, Production</p>		<p>Faiza Lodhi</p> <p>Manager Environment sustainability, SA</p>
	<p>Ammara Shahjahan</p> <p>Sustainable Agriculture</p>		<p>Hajira Khan</p> <p>Internal Communications Lead</p>
	<p>Sana Hashmi</p> <p>Company secretary, Ext Communications</p>		<p>Waqas Ali</p> <p>Labour Relations Executive</p>

Check out our Water Risk Assessment results!

In 2023 PMPKL Mardan conducted a detailed water-risk assessment in order to identify the main water-related challenges that the factory is subjected to, as well as those shared by catchment Stakeholders!

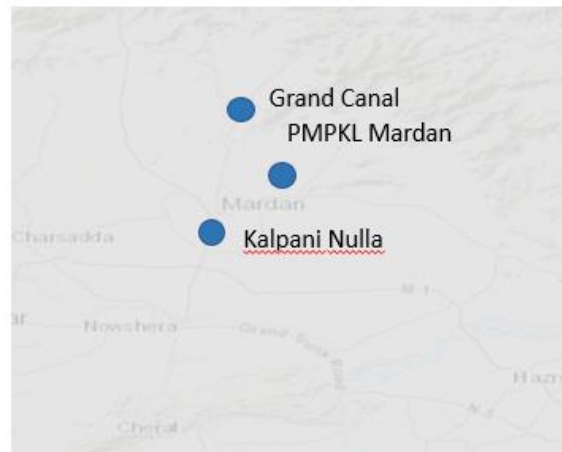
The higher ranking risks in the catchment territory are directly linked to **surface water quality deterioration, increase in flashfloods** and **lack of adequate WASH availability**.

In the next few pages of this report, PMPKL Mardan will share some of the best practice actions, campaigns and projects that are aiming to make a difference.

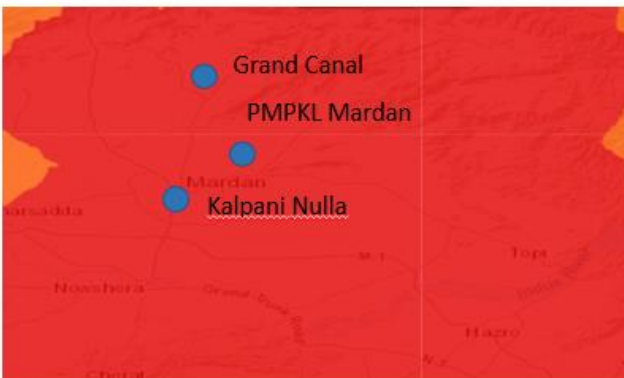
Flood Occurrence



Drought occurrence



Water Quality



Water-related actions in PMFTC Marikina are focused on the 5 AWS outcomes of the AWS Standard:



GOOD WATER GOVERNANCE



SUSTAINABLE WATER BALANCE



GOOD WATER QUALITY STATUS



IMPORTANT WATER-RELATED AREAS



SAFE WATER, SANITATION AND HYGIENE FOR ALL (WASH)

WATER RISK ASSESSMENT

In order to better understand its local, catchment contexts and prioritize risk mitigation efforts, PMPKL Mardan carried out a water risk assessment by use of both global and local data sets.

The scope was to develop a reliable and integrated water stewardship strategy plan by:

- identifying water-related risk hotspots
- focusing responsive actions to address higher water risks
- anticipating, when possible, trends and impacts

Higher and more cataclismatic water risks for PMPKL Mardan and it's catchment context appeared to be related to flooding and predicted increase as well as degrading freshwater quality.



Flood Occurrence



Water Quality



AWS Performance Update (Social)

Water Quality Tests

- At different locations
- At local hospital

WASH at farmers premises

- Construction of washrooms
- Installation of commodes
- Installation of water tanks
- Data collection on WASH showing 100% drinking water availability & improved sanitation

To ensure water quality, good governance and WASH

Disclaimer: Some of the farmers are not contracted with us anymore but the facilities are still in use





AWS Performance Update (Social)

Distributed 170,000 saplings to selected contracted farmers

Provision of saplings to contracted farmers for self-sufficiency to reduce forest cuttings

To ensure sustainable water balance, IWRA and good governance



RAINWATER HARVESTING FOR WATERING PLANTS



WATER-RELATED AWARENESS CAMPAIGNS WITH EMPLOYEES

PMKL Mardan conducted internal awareness campaigns on water-related themes in relation to their water stewardship Commitment and AWS Certification journey. Employees were engaged in numerous activities:

- water-related information sharing via email, posters and dedicated posts
- collection of water-saving best practices and amelioration proposals
- dedicated workshops and water-related information request to outsource service providers
- water conservation art contest for employee children
- best practice WASH prescriptions in common areas
- flood awareness alert emails to ensure quick emergency responses to flash floods
- Clean up day at locations
- donation of 17000 tree sapling to promote tree planting and mitigate deforestation

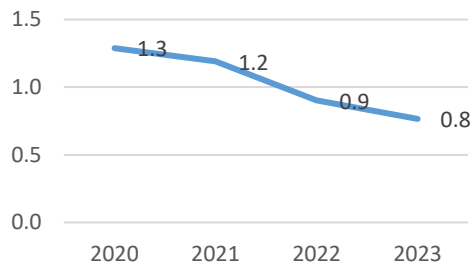


The scope was to disclose water-related challenges and increase employee sensibilization and responsibility regarding water-related themes, both at home and in their workplace.

The progressive and on-going AWS Standard implementation in PMPKL Mardan is leading to the implementation of two types of initiatives:

- **Social actions**, which include participation in synergic community-based projects, gathering water-related data to assess water risk hotspots and prioritize mitigation actions, as well as engagement activities with local Stakeholders, such as the execution of awareness workshops, best-practice sharing and feedback requests
- **Technological actions**, which include implementation of water saving technologies, settings and related best practices, which resulted in an immediate benefit due to the reduction of the amount of potable groundwater removed from the catchment territory

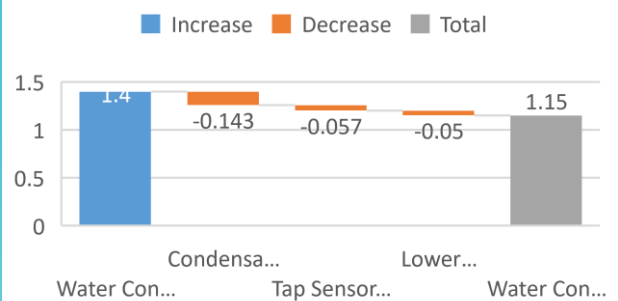
In PMPKL Mardan, improvements in water-saving performances are traced and tracked via a water-dedicated KPI, based on **m³ per ton of packed tobacco** (m³/ton of packed tobacco) and WEI water efficiency index



As illustrated above, from 2019 to 2023 PMPKL Mardan has **reduced its WEI from 1.3 to 0.8 m³/ton packed**.

This accounts for a water consumption reduction of approximately 0.20 m³/ton in 2023 vs 2022 in terms of water consumed per ton of packed tobacco .

Water Saving 2022 vs 2023



It is evident from the figure shown that substantial water savings are done by implementing innovative solutions like Condensate recovery, Tap sensors, lower steam used on tobacco , optimization of feed water tank, to name a few



Wash at Site

AWS Performance Update (Social)

WASH at site

Upgradation of workers washroom

Upgradation of Office washrooms
(Ongoing)

Upgradation of ablution area

New common room with attached
washroom for ladies

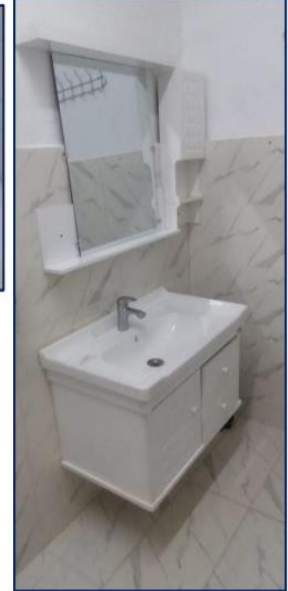
To ensure good WASH at site





AWS Performance Update (Technical)

- Installation of food grade taps
 - Installation of sensor taps
 - Heat exchanger
 - Installation of rain harvesters
 - Upgradation of washrooms
 - Water quality tests (new parameters & new area samples)
- To ensure sustainable water balance, good governance, water quality & quantity, requirements under applicable laws, WASH





AWS Performance Update (Technical)

- New operational well
 - Plugging redundant connections
 - Gemba walks
 - Installation of new meters
 - Condensate recovery
 - Rain harvesters
-
- To ensure sustainable water balance, IWRA, good governance, water quality & quantity, requirements under applicable laws, WASH





GOOD WATER GOVERNANCE



SUSTAINABLE WATER BALANCE



GOOD WATER QUALITY STATUS



IMPORTANT WATER-RELATED AREAS



SAFE WATER, SANITATION AND HYGIENE FOR ALL (WASH)

Projects/Initiatives Planned

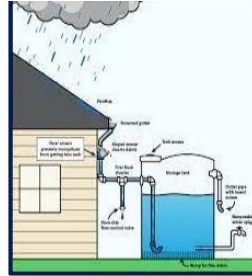
AWS Performance Update (Social)

Engagements planned with stakeholders (Rescue 1122, PHED, EPA, local schools & local hospital)

- Awareness session on
 - Floods and safety measures
 - Spread of contagious diseases
 - Clean drinking water
 - Sustainable use of water
 - WASH

PMPKL contribution by donating:

- First-aid boxes, portable de-wash pump, life jackets
- PPEs (face masks, face shields, gloves, full body safety kit and aprons)
- Tree saplings
- Waste bins
- Washroom accessories
- Water filtration units & cooler
- Rain harvesters
- Anti-littering posters



We hope you enjoyed a piece of our water stewardship journey towards a more sustainable future in the Pakistan! Mardan.





6th June-2023

PMPKL Alliance for Water Stewardship Strategy (2.3.1)

In line with PMI's vision to create a smoke-free future through science and innovation, and with the PMPKL Mardan Water Stewardship Commitment (2.1.1)., PMPKL Mardan has identified the following Water Stewardship Strategy:

- Assessment of specific water risks at site and catchment level
- Identification of shared-water challenges, opportunities, and risk mitigation actions at catchment level and site level.
- Engagement of relevant stakeholders from diverse and representative sectors to plan, identify and execute joint initiatives and projects in relation to shared water challenges.
- Reduction of the factory water footprint via water consumption reduction.
- Minimization of factory effluent discharges and improve parameters.
- Ensure adequate factory water quality and WASH standards.

This strategy aims to act as a pillar for achieving potable water reduction and/or optimization at factory level with the aim of generating a positive impact at a wider scale (i.e., increase catchment water availability) for other users and sensitive environments.

We are committed to create, maintain, and continuously review and adapt the factory Water Stewardship Strategy Plan (2.3.2.), which contains site and catchment—based SMART actions and targets description, targets measurement and monitoring methods for the five AWS outcomes.

Director Manufacturing

Faisal Mushtaq

Philip Morris (Pakistan) Limited

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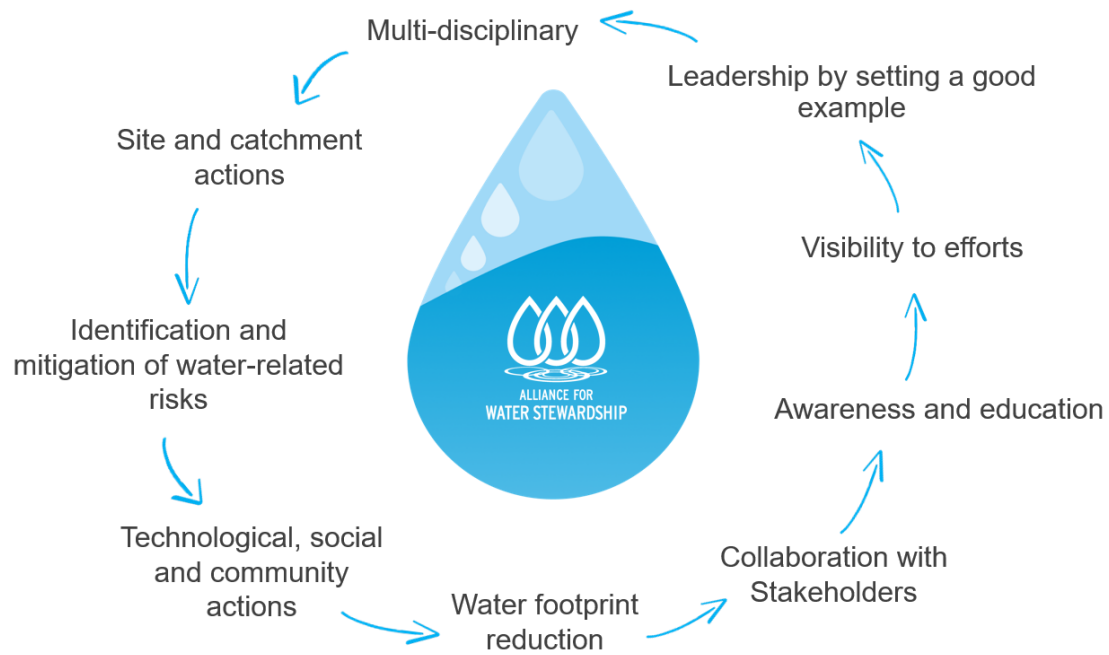
Stakeholder Engagement

ALLIANCE OF WATER STEWARDSHIP- Journey

Introduction

Benefits

- Global organization committed to leading water stewardship
- Certification based on a 5-step Standard that certifies water stewardship
- Water stewardship means sustainable water management by mitigating challenges and risks in a **out of the box** approach
- Stakeholder engagement and participation in catchment-based projects is key to successful water stewardship





PHILIP MORRIS
(PAKISTAN) LIMITED

7th July, 2023

PMPKL Water Stewardship Commitment

Philip Morris Pakistan Limited (“PMPKL”), as a result of its commitment to good water stewardship, undertakes to implement following measures at its Green Leaf Threshing plant situated at 22nd KM Mardan Swabi Road-Mardan:

1. Endorse, sustain and support the Alliance for Water Stewardship (“AWS”) principles and 5 outcomes: i) good water governance, ii) sustainable water balance, iii) good water quality, iv) good conservation of important areas related to water, and v) safe water, sanitation and hygiene;
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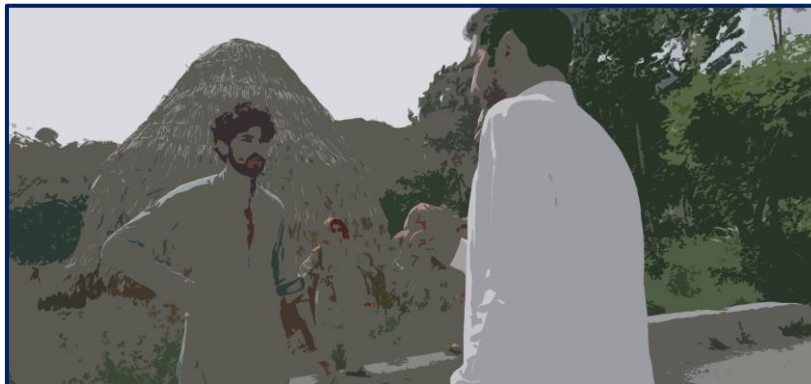
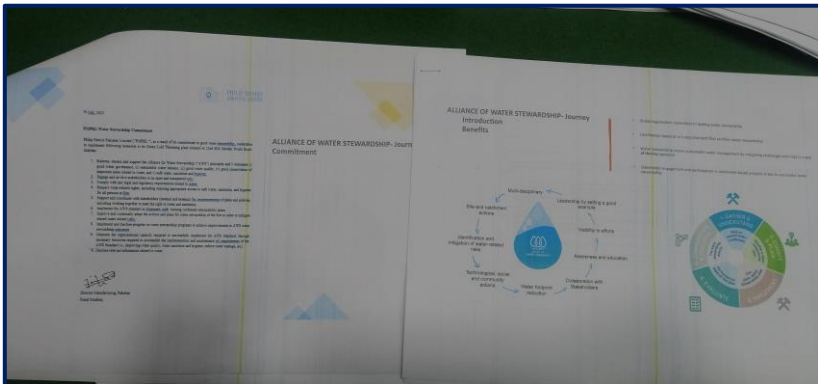
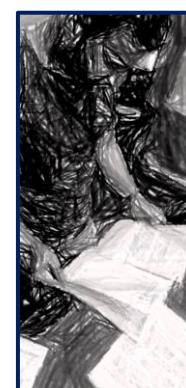
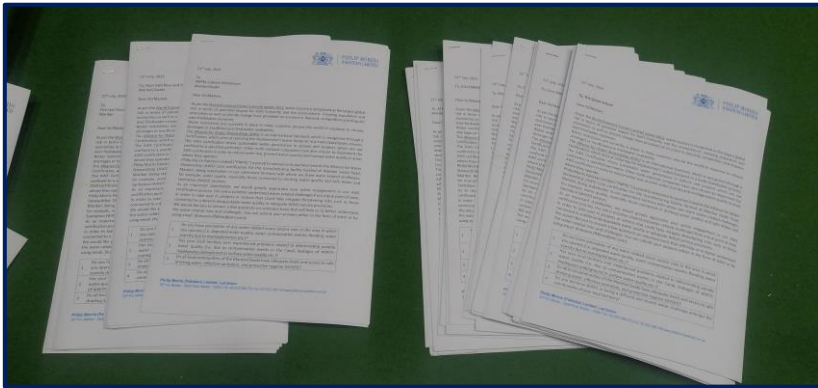
Director Manufacturing, Pakistan

Faisal Mushtaq

ALLIANCE OF WATER STEWARDSHIP- Journey Commitment

Stakeholder Visits

- Introduction about AWS.
- Site viewing with stakeholders
- Feedback survey in view of AWS including performance feedback
- Identification of projects in view of 5 AWS outcomes
- Invitation to GLT to share best practices and work on combine projects in view of the shared risks & challenges.



Stakeholder Visits

- Risks & Challenges
- Site viewing with stakeholders
- Identification of projects in view of 5 AWS outcomes (Washrooms R&M, Installation of waste bins, Tree plantation, Drinking water tests, Provision of sanitation PPEs, Water filtration units, Bores/wells, site cleanup activities, R&M of drain channels to avoid mixing of rain water & waste water.
- Awareness sessions

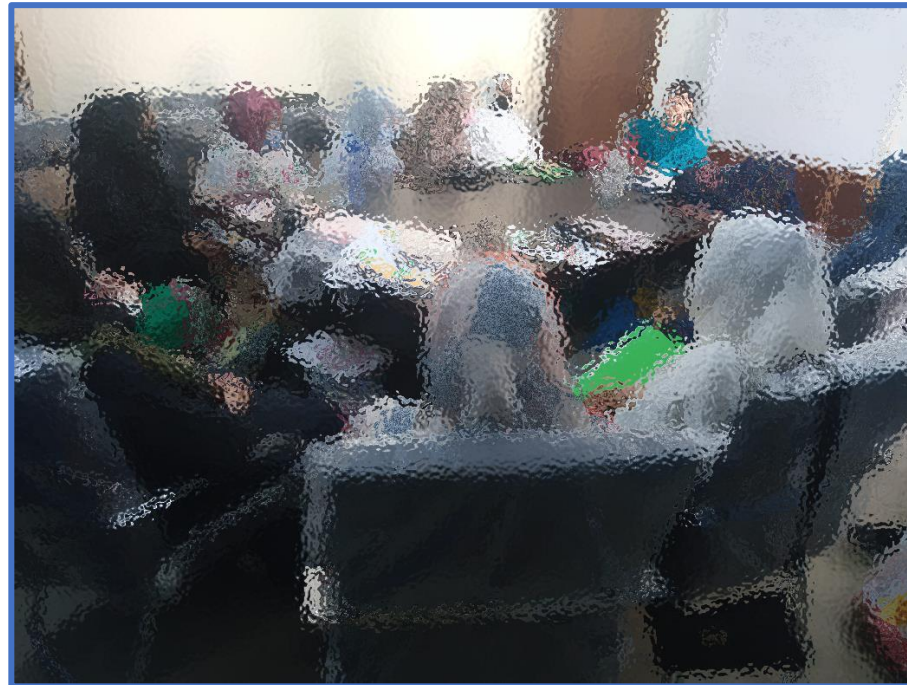


Engagement with Local community & stakeholders via Engaging NGO

By Collaborating with local NGO “Dragon Fly”, 17 master trainers were developed.

The master trainers will be delivering awareness sessions to Females, PMPKL contracted farmers, sharecroppers, tenants, local labors (temporary and full time) on below topics:

- 1- WASH
- 2- Water Saving and shared challenges
- 3- AWS and 5 intended outcomes
- 4- Feedback & Queries



Stakeholder Engagement (Rescue 1122, PHED, Irrigation, TMA)

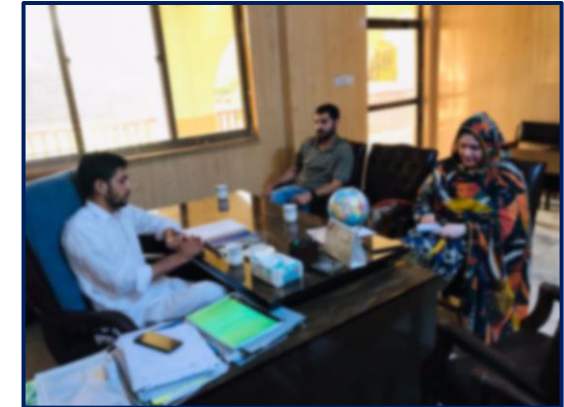
Rescue 1122



TMA



Irrigation



PHED



Meet & Greet



Introduction & Awareness Session on AWS, its 5 outcomes



Risks & shared Challenges, collaboration on initiatives



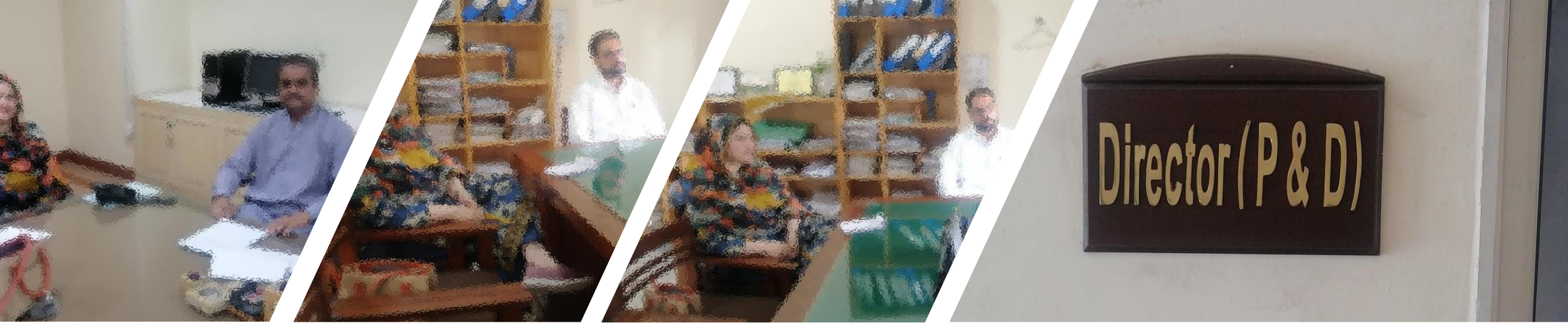
Feedback Survey & Performance feedback



Discussion on the Government Projects done or planned



Sessions conducted on 7th & 8th of August, 2023



Stakeholder Engagement – EPA and PCSIR

- Meet & Greet
- Introduction & Awareness Session on AWS
- Risks & shared Challenges, collaboration on initiatives
- Feedback Survey
- Discussion on the Government Projects done or planned





Stakeholder Visits (District Forest Officer, Irrigation, AWKUM)

- Introduction about AWS.
- Site viewing with stakeholders
- Feedback survey in view of AWS including performance feedback
- Identification of projects in view of 5 AWS outcomes
- Invitation to GLT to share best practices and work on combine projects in view of the shared risks & challenges.

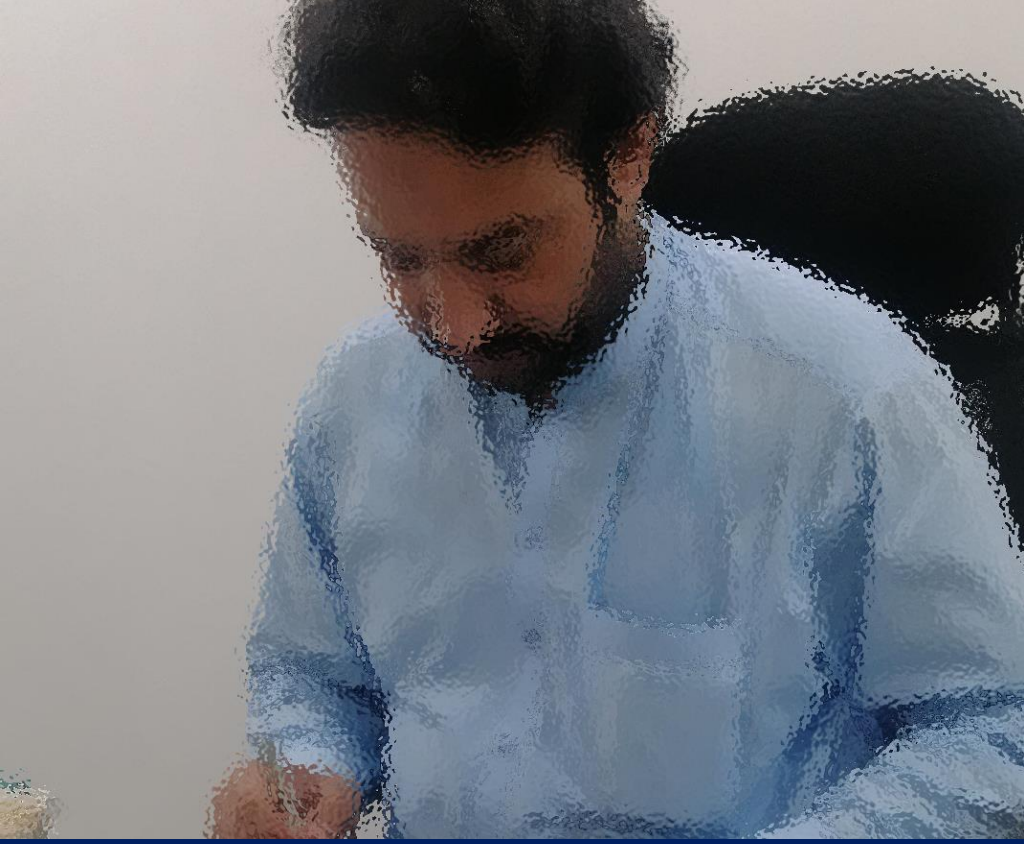


Stakeholder Engagement with Water & Sanitation Service Company Mardan (WSSCM)

Meeting Highlights:

- Meet & Greet with Head- AWS & its 5 outcomes, PMPKL intentions & way forward
- Discussed the risks challenges (Water shortage, Water contamination due to rusted pipelines, WASH)
- Mitigation measures- Plans (Sewerage treatment plant in construction for 6UCs, Water testing kits, Addition of low quality plastic in the STP – including segregation, recycling, composting), conversion of low plastic in usable products.)
- Site visit: STP plant under construction & Integrated Resource Recovery Center where organic fertilizers as output.
- Collaboration: Rain harvesting Project reapplication as best practice, To check if the organic product can be used as fertilizer for farmers.





Stakeholder Engagement with Mardan Development Authority (MDA)

Meeting Highlights:

- Meet & Greet with DD- AWS & its 5 outcomes, PMPKL intentions & way forward
- Discussed the risks challenges (Water contamination with diseases like Hep B & C
- Mitigation measures- Plans (Sewerage system under construction where pipelines, drain archery would be made and the drain lines would be directed to STP and complaint disposal in Kalpani, R&M of roads.)

Water Governance- Stakeholder Meetings

S.NO	Authority	Authority representative & designation	PMPKL representative & designation	Outcome
1	PCSIR	Farhan Nasir-Liaison Officer Director P&D Head Food	Kulsoom Iftikhar Manager EHS Leaf	<ul style="list-style-type: none"> - Initiative discussed - Risks & challenges & feedback - PMPKL water quality tests collaboration - AWS & 5 outcomes
2	EPA	Intekhab Alam- Assistant Director	Kulsoom Iftikhar Manager EHS Leaf	<ul style="list-style-type: none"> - AWS & 5 outcomes/ feedback - Risks & challenges & feedback - Rules & regulations discussed - Collaboration on Tree plantation activity
3	Rescue 1122	Imran – District Officer	Kulsoom Iftikhar Manager EHS Leaf Hassan Rehman- EHS specialist	<ul style="list-style-type: none"> - Initiative discussed - Risks & challenges & feedback - PMPKL Awareness session collaboration - AWS & 5 outcomes
4	PHED	Syed Azam Shah- Executive engineer	Kulsoom Iftikhar Manager EHS Leaf Hassan Rehman- EHS specialist	<ul style="list-style-type: none"> - Initiative discussed - Risks & challenges & feedback - PMPKL Awareness session collaboration - AWS & 5 outcomes
5	Irrigation	Sadiq Ali- SDO	Kulsoom Iftikhar Manager EHS Leaf Waseem Ali- WPE supervisor	<ul style="list-style-type: none"> - Initiative discussed - Risks & challenges & feedback - PMPKL Awareness session collaboration - AWS & 5 outcomes
6	TMA	Sarfaraz- TMO Mohsin Amin- Architect	Kulsoom Iftikhar Manager EHS Leaf Waseem Ali- WPE supervisor	<ul style="list-style-type: none"> - Initiative discussed - Risks & challenges & feedback - AWS & 5 outcomes
7	WSSCM	Imran Afridi- HR Faraz Ahmad- Asst Manager	Kulsoom Iftikhar Manager EHS Leaf Waseem Ali- WPE supervisor	<ul style="list-style-type: none"> - Initiative discussed - Risks & challenges & feedback - PMPKL collaboration on Rain harvester - AWS & 5 outcomes - Site visit
8	MDA	Fazle Ghaffar- DD	Kulsoom Iftikhar	<ul style="list-style-type: none"> - Initiative discussed

PMPKL AWS Strategy and Plan



Strategy & Plan Document Evaluation, Review and Update Process

- 1) Strategy & Plan Document shall be reviewed and updated at least **yearly** by EHS AWS Team Lead and AWS Team unless there are no other changes needed to be included within a year.
- 2) This document shall be updated, when any changes, new projects, updates of ongoing projects are needed to be included.
- 3) Document last update date, reason of update and responsible person's name shall be noted when any changes are made.

Last updated: 9/10/2023, 13.10.2023

Updated by: Kulsoom Iftikhar (AWS Team Leader)

Update reason: Projects details and actions were updated. value creation added

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No.	Shared Water-related challenges to mitigate				Goal	Strategy	Action	Description	Type	Benefit	Standard	Responsible & Supporting roles/ functions	Time Frame		Measurement / Monitoring		Target	Result	Status	Follow-up Action (Status)	Intended AWS Outcome	Completed Results	
	Baseline water stress / Worst Level Deviation	Surface Water Quality	Access to WASH	Flood Occurrence / Productivity Deviation									Start Date	Duration	Modality	Typology							
1	✓	✓	✓	✓	Establish a leadership commitment on water stewardship	Define AWS policy and commitment, communicate internally	Prepare a local AWS commitment and get them signed by PMPK Manufacturing Director	Social & Community (Internal)	Water stewardship commitment on water stewardship addressing the importance of AWS and how to achieve the end goal	2.1 Commit to water stewardship	Kulsoom Bisher	15th March, 2023	13th July, 2023	12th July, 2023	Direct	Engagement	Share with all external Stakeholders & Internal Employees	Shared with all external Stakeholders & Internal Employees	Completed	Done	Good water governance	Created Water Stewardship commitment on water stewardship	
2	✓	✓	✓	✓			Train AWS Team and PMPK Management Team on AWS requirements	Social & Community (Internal)	Conduct a AWS kick-off session with AWS team and PMPK site to train them on AWS requirements and expectation from them to participate in all the AWS projects and initiatives	Social & Community (Internal)	2.1 Commit to water stewardship	Kulsoom Bisher	Nov, 2022	Nov, 2022	Dec, 2022	Direct	Engagement	84 employees	84 employees	Completed	Done	Good water governance	Created Water Stewardship commitment on water stewardship
3	✓	✓	✓	✓			Communicate commitment internally via boards	Social & Community (Internal)	Sign off AWS commitment (communication with all the sites to share ownership and responsibilities on water stewardship, local AWS commitment on Carbon, noise levels CMA, main gate, Office Block & locations)	Social & Community (Internal)	2.1 Commit to water stewardship	Kulsoom Bisher	July, 2023	20-Aug-2023	31st Aug-2023	Direct	Validation	Internal Site & External Stakeholders in W&A & H&E	Internal Site & External Stakeholders in W&A & H&E	Completed	Done	Good water governance	Created Water Stewardship commitment on water stewardship
4	✓	✓	✓	✓			Define Water KPI for PMPK, Monitor and track on Leadership PDSA monthly and daily 005	Social & Community (Internal)	Water KPI to be defined in the 2023 and track in the leadership monthly PDSA to gauge the performance.	Social & Community (Internal)	2.4 Responsiveness and resilience to respond to water risks (climate change)	Abdul Wariq	Dec-22	Jan-23	Dec-2023	Direct	Installation	100% of parked vehicles	3.4	3.51	Continuous	Monthly review as per PMPK in Compliance	Good water governance and sustainable water balance
5	✓	✓	✓	✓	Develop a system that promotes and evaluates water-related legal compliance	Improved management systems promoting and evaluating water-related legal compliance	Review water related regulatory requirements to ensure compliance	Social & Community (Internal)	Developed good water management systems, identification & listing of legal requirements specific to water & AWS.	2.2 Develop and document process to address and maintain legal and regulatory compliance	Kulsoom Bisher	Dec-22	27th July, 2023	27th July, 2023	Direct	Validation	100% Compliance	100% Compliance	Completed	Done	Good water governance	Good water quality status Safe Water, Sanitation and Hygiene for All	
6	✓	✓	✓	✓			Implement on Regulatory follow up via digitalization (Red-on-Line Software deployment)	Social & Community (Internal)	Implementation of Red-on-Line software by engaging 3rd party as a global initiative to improve regulatory compliance and follow-up.	Social & Community (Internal)	2.2 Develop and document process to address and maintain legal and regulatory compliance 3.1 Implement plan to participate positively in catchment governance	Kulsoom Bisher	Jan-22	Sept-22	27th July, 2023	Direct	Compliance %	100% Compliance	100% Compliance	Completed	Red-Online regulatory follow up system is launched. Next review is in Nov, 2023	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Sustainable water balance	Standard legal documentation availability for water management, good water governance
7	✓				Reduction of potable water consumption	Increased water efficiency measures Recycle/reuse of waste water	Reuse of water used for cooling system of Hybrid-4	Technological	Reuse of water brings reduction of water consumption required for cooling being in a capacity for water scarcity, water stress and re-utilization.	3.3 Implement plan to achieve site water balance targets	Abdul Wariq, Aghar Khan	Jan-22	Dec-22	Dec-22	Direct	Installation	2228	2228	Completed	Done	Good water governance	Reduce water consumption, understanding sustainable water management 1.14.5/m water savings	
8	✓						Reuse Condensate from dryers to reduce water and energy consumption- Best Practice	Technological	Reuse Condensate from dryers to reduce water and energy consumption- Best Practice	Technological	3.3 Implement plan to achieve site water balance targets 1.3 Gather water-related data for the site	Abdul Wariq, Aghar Khan	Jan-21	Dec-21	Aug-23	Direct	Installation	900	100	Completed	Done	Good water governance	Reduce water consumption, understanding sustainable water management 1.14.3/m water savings
9	✓			✓	Reduction of potable water consumption	Increased water efficiency measures	Replacement of existing Manual Faucets with Automatic Faucets to reduce water consumption	Technological	Replacement of existing manual faucet with automatic sensor type faucet to reduce water consumption and limit the wastage in corridors, restrooms, common areas and canteen areas.	3.3 Implement plan to achieve site water balance targets 1.3 Gather water-related data for the site	Abdul Wariq, Aghar Khan	Mar-21	29-Aug	Nov-21	Direct	Installation	153	153	Completed	Done	Good water governance	Reduce water consumption, understanding sustainable water management 1.14.4/m water savings	
10	✓						Plugging of redundant water connection at GLT	Technological	All water valves were checked to plug the redundant connections to avoid excessive water usage	Technological	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Abdul Wariq, Aghar Khan	Mar-21	Mar-21	Nov-21	Direct	Installation	1.4	1.51	Completed	Done	Good water governance	Reduce water consumption, understanding sustainable water management 1.14.6/m water savings
11	✓				Reduction of potable water consumption	Increased water efficiency measures	Permanent closure of redundant washrooms	Technological	Reduce water consumption, increase awareness on water conservation, closing existing opportunities for process water conservation reduction. This will help in more better visualization and the water saving.	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Abdul Wariq, Aghar Khan	Apr-20	May-20	May-20	Direct	Installation	1.4	1.51	Completed	Done	Good water governance	Reduce water consumption, understanding sustainable water management 1.14.6/m water savings	
12	✓						Steam pressure reduction of boiler to conserve water and energy	Technological	Steam pressure reduction of boiler to conserve water and energy. (This is conducted and optimized to meet pressure to fulfill the primary requirements without hindrance in operation)	Technological	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Abdul Wariq/Aghar Khan	Jan-24	Jul-24	Jan-25	Direct	Installation	1.4	1.51	Completed	Further study to see the optimization of steam further	Good water governance	Reduce water consumption, understanding sustainable water management 0.15/m water savings
13	✓			✓	Reduction of potable water consumption	Recycle/reuse of waste water, Water-using plant settings	Piping Infrastructure upgrade to learn by installing sensors to measure fresh water usage	Technological	Utilization of less water to conserve fresh water, increase awareness on water conservation	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Wasim Ali, Abdul Wariq	Jan-24	Jul-24	Jan-25	Direct	Installation	1.4	1.51	Proposed	Secure the health of installed piping to conserve freshwater	Good water governance	Reduce water consumption, understanding sustainable water management	
14	✓	✓					Improvement in water metering at site for effective tracking and reporting	Technological	Additional water meters are installed in all areas across factory for effective monitoring and action planning	Technological	3.3 Implement plan to achieve site water balance targets 1.3 Gather water-related data for the site	Abdul Wariq, Aghar Khan	Feb-22	Nov-22	Jan-23	Direct	Installation	3 new meters installed	3 meters installed	Completed	Done	Good water governance	More control on water balance, identification of improvement areas, focus areas for reduction of water, 0.85 m3/m water savings
15	✓				Reduction of potable water consumption	Increased water efficiency measures	Improvement in production machines efficiency leading to reduce water consumption	Technological	Production Dept optimization by improvement in production machines efficiency leading to lower Compressed air and HVAC load	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities	Abdul Wariq, Aghar Khan	Nov-23	Nov-23	May-24	Direct	Installation	784	100	Proposed	On-Going	Good water governance	Reduce water consumption, understanding sustainable water management	
16	✓						Installation of water & steam flow return on limits	Technological	Water & steam meters are installed in all areas across factory for effective monitoring and action planning	Technological	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Abdul Wariq, Aghar Khan	Feb-22	Nov-22	Jan-23	Direct	Installation	784	100	Completed	Done	Good water governance	Reduce water consumption, understanding sustainable water management
17	✓				Develop the site water balance and diagram	Improved management systems promoting and evaluating water-related to site water balance	Separation of the site water balance and balance diagram & Service Diagram	Technological	Separation of the site water balance by data gathering and constructing the balance diagram to identify the issues of production and utility water usage and conservation.	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Abdul Wariq, Aghar Khan	Jul-21	27th July, 2021	20th Aug, 2021	Direct	Validation	100% made	100% made	Completed	Done	Good water governance	Reduce water consumption, understanding sustainable water management	
18	✓						Construction of PID diagrams of identified site water infrastructure	Technological	Construction of PID diagrams of identified site water infrastructure for effective maintenance & monitoring	Technological	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Abdul Wariq, Aghar Khan	24th Aug	2nd Sep	10th Sep, 2021	Direct	Validation	100% made	100% made	Completed	Systems made and shared with team	Good water governance	Reduce water consumption, understanding sustainable water management
19	✓				Reduction of potable water consumption	Maintenance - monitoring activities	Identify and make the water related infrastructure diagrams to know the infrastructure and perform maintenance & monitoring	Technological	Identify and list down all site related water infrastructure	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Abdul Wariq, Aghar Khan	21st June 2023	18th July, 2023	19th July, 2023	Direct	Validation	100% made	100% made	Completed	Submitted	Good water governance	Reduce water consumption, understanding sustainable water management	
20	✓						Construction of ablation area of workers washrooms	Social & Community (Internal)	To construct ablation area for workers & degreasing/cleaning of washrooms to improve the WASH	Social & Community (Internal)	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Wasim Ali	Sept-21	26th Oct, 2021	26th Oct, 2021	Direct	Validation	100% made	100% made	Completed	Follow up with data for R&M	Safe water, sanitation and hygiene	Safe water, sanitation and hygiene
21	✓				Carry out projects and activities with Stakeholders, employees, community members and local authorities in order to work together towards a sustainable water management and consultation of AWS outcomes at catchment level & site level	Engage in water-related campaigns and activities with relevant stakeholders in order to mitigate, anticipate, raise awareness and increase understanding of shared water challenges and risks	Construction of new washrooms for management	Social & Community (Internal)	To increase WASH & good governance at site, new washrooms to be constructed. 2. Degreasing/cleaning of ablation area in management washrooms	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Wasim Ali	2nd Jul, 2021	10th Nov, 2021	12th Nov, 2021	Direct	Validation	100% made	100% made	On-Going	Follow up with data for R&M	Safe water, sanitation and hygiene	Safe water, sanitation and hygiene	
22	✓						Provision of washroom in new fully common room	Social & Community (Internal)	To increase WASH & good governance at site, new washrooms to be constructed for fully common room	Social & Community (Internal)	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Wasim Ali	15th June, 2021	18th July, 2021	20th July, 2021	Direct	Validation	100% done	100% done	Completed	Phase water construction was done and integrated in progress of leadership	Safe water, sanitation and hygiene	Safe water, sanitation and hygiene, Good water governance
23	✓				Reduction of waste water / Reuse of rain water	Reduce water footprint based on established targets by employing process improvements, reuse and recycling activities and adopt technological measures	Construction of new operational well to meet the water requirements - quality & quantity, WASH	Social & Community (Internal)	To construct new operational well to meet the water requirements - quality & quantity, WASH	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Abdul Wariq, Aghar Khan	Mar-22	27th Jul, 2022	3rd Aug, 2022	Direct	Installation	100% done	100% done	Completed	New operational well was successfully constructed	Good water governance	Reduce water consumption, understanding sustainable water management	
24	✓						Installation of Rain harvesting in coordination with WSCM	Social & Community (Internal)	Installation of rain harvesting in coordination with WSCM	Social & Community (Internal)	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Wasim Ali, Kulsoom, Wariq	31st Aug, 2023	15th Oct, 2023	15th Oct, 2023	Direct	Installation	100%	100%	On-Going	Rain harvesting feasibility study is completed and installation in progress	Sustainable	Sustainable water balance, important water related areas
25	✓				Global Water Day and water related initiatives (activities) to be carried out	Engage in water-related campaigns and activities with relevant stakeholders in order to mitigate, anticipate, raise awareness and increase understanding of shared water challenges and risks	Communication on water related topics across areas, using through PMPK communication channels, emailing, stakeholder communication meetings	Social & Community (Internal)	Increased awareness of PMPK employees and service providers on AWS (stand requirements) and water conservation	3.1 Discharge water-related internal governance of the site's management 3.2 Communicate the water stewardship plan with relevant stakeholders	Kulsoom Bisher	Dec-22	Dec-23	Dec-23	On-Going	Validation, meetings, trainings	100% employees	100% employees	On-Going	Water stewardship training program completed across the site	Good water governance	Reduce water consumption, understanding sustainable water management	
26	✓						Water conservation training program completed across the site	Social & Community (Internal)	Water conservation training program completed across the site	Social & Community (Internal)	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Kulsoom Bisher/ AWS team	Mar-21	Oct-23	Dec-2023	On-Going	Participation	100% employees	100% employees	On-Going	Water conservation training program completed across the site	Good water governance	Reduce water consumption, understanding sustainable water management
27	✓				Water conservation training program completed across the site	Engage in water-related campaigns and activities with relevant stakeholders in order to mitigate, anticipate, raise awareness and increase understanding of shared water challenges and risks	Water conservation training program completed across the site	Social & Community (Internal)	Water conservation training program completed across the site	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Kulsoom Bisher/ AWS team	Mar-21	Oct-23	Dec-2023	On-Going	Participation	100% employees	100% employees	On-Going	Water conservation training program completed across the site	Good water governance	Reduce water consumption, understanding sustainable water management	
28	✓						Water conservation training program completed across the site	Social & Community (Internal)	Water conservation training program completed across the site	Social & Community (Internal)	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Kulsoom Bisher/ AWS team	Mar-21	Oct-23	Dec-2023	On-Going	Participation	100% employees	100% employees	On-Going	Water conservation training program completed across the site	Good water governance	Reduce water consumption, understanding sustainable water management
29	✓				Water conservation training program completed across the site	Engage in water-related campaigns and activities with relevant stakeholders in order to mitigate, anticipate, raise awareness and increase understanding of shared water challenges and risks	Water conservation training program completed across the site	Social & Community (Internal)	Water conservation training program completed across the site	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Kulsoom/ Wasim	16th Aug, 2023	1st Sep, 2023	1st Sep, 2023	Direct	Equipment	100% done	100% done	Completed	Done	Good water governance	Reduce water consumption, understanding sustainable water management	
30	✓						Water conservation training program completed across the site	Social & Community (Internal)	Water conservation training program completed across the site	Social & Community (Internal)	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Kulsoom/ Wasim	16th Aug, 2023	1st Sep, 2023	1st Sep, 2023	Direct	Equipment	100% done	100% done	Completed	Done	Good water governance	Reduce water consumption, understanding sustainable water management
31	✓				Water conservation training program completed across the site	Engage in water-related campaigns and activities with relevant stakeholders in order to mitigate, anticipate, raise awareness and increase understanding of shared water challenges and risks	Water conservation training program completed across the site	Social & Community (Internal)	Water conservation training program completed across the site	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Kulsoom, Wasim Ali, Hajira, Ramha	July, 2023	Nov-23	Dec-23	On-Going	Installation	2 water hand pumps 100% done	100% done	On-Going	Water conservation training program completed across the site	Good water governance	Reduce water consumption, understanding sustainable water management	
32	✓						Water conservation training program completed across the site	Social & Community (Internal)	Water conservation training program completed across the site	Social & Community (Internal)	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Kulsoom, Wasim Ali, Hajira, Ramha, Ahd, Buhra	July, 2023	Nov-23	Dec-23	On-Going	Installation	2 water hand pumps 100% done	100% done	On-Going	Water conservation training program completed across the site	Good water governance	Reduce water consumption, understanding sustainable water management
33	✓				Water conservation training program completed across the site	Engage in water-related campaigns and activities with relevant stakeholders in order to mitigate, anticipate, raise awareness and increase understanding of shared water challenges and risks	Water conservation training program completed across the site	Social & Community (Internal)	Water conservation training program completed across the site	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Kulsoom, Wasim Ali, Hajira, Ramha, Ahd, Buhra	July, 2023	Nov-23	Dec-23	On-Going	Installation	2 water hand pumps 100% done	100% done	On-Going	Water conservation training program completed across the site	Good water governance	Reduce water consumption, understanding sustainable water management	
34	✓						Water conservation training program completed across the site	Social & Community (Internal)	Water conservation training program completed across the site	Social & Community (Internal)	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Kulsoom, Wasim Ali, Hajira, Ramha, Ahd, Buhra	July, 2023	Nov-23	Dec-23	On-Going	Installation	2 water hand pumps 100% done	100% done	On-Going	Water conservation training program completed across the site	Good water governance	Reduce water consumption, understanding sustainable water management
35	✓				Water conservation training program completed across the site	Engage in water-related campaigns and activities with relevant stakeholders in order to mitigate, anticipate, raise awareness and increase understanding of shared water challenges and risks	Water conservation training program completed across the site	Social & Community (Internal)	Water conservation training program completed across the site	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Kulsoom, Wasim Ali, Hajira, Ramha, Ahd, Buhra	July, 2023	Nov-23	Dec-23	On-Going	Installation	2 water hand pumps 100% done	100% done	On-Going	Water conservation training program completed across the site	Good water governance	Reduce water consumption, understanding sustainable water management	
36	✓						Water conservation training program completed across the site	Social & Community (Internal)	Water conservation training program completed across the site	Social & Community (Internal)	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Kulsoom	Jan-21	Nov-23	Dec-23	On-Going	Installation	100% done	100% done	On-Going	Water conservation training program completed across the site	Good water governance	Reduce water consumption, understanding sustainable water management
37	✓				Water conservation training program completed across the site	Engage in water-related campaigns and activities with relevant stakeholders in order to mitigate, anticipate, raise awareness and increase understanding of shared water challenges and risks	Water conservation training program completed across the site	Social & Community (Internal)	Water conservation training program completed across the site	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Kulsoom	Nov, 2023	Dec, 2023	Jan, 2024	On-Going	Equipment	100%	100%	Proposed	To follow up with communication team on the publishing in banner and sign boards	Good water governance	Reduce water consumption, understanding sustainable water management	
							Water conservation training program completed across the site	Social & Community (Internal)	Water conservation training program completed across the site	Social & Community (Internal)	3.3 Implement plan to achieve site water balance targets 1.7 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site	Kulsoom	Nov, 2023	Dec, 2023	Jan, 2024	On-Going	Equipment	100%	100%	Proposed	To follow up with communication team on the publishing in banner and sign boards	Good water governance	Reduce water consumption, understanding sustainable water management



38	✓	✓	✓	✓			AWS awareness session and progress share with employees	<ul style="list-style-type: none"> Internal PSCA meeting dedicated to AWS Certification project disclosure Increased awareness amongst service providers regarding AWS Certification and sustainable water management practices 	Social & Community (Internal)	Increased awareness of the employees (PSCA/CLA/Service Provider) on natural resources, water scarcity problems, water level depletion, water risks. Declaring the work done on AWS will show our stakeholders that PSCA is fully committed for the betterment of site as well as customers' water security and resilience.	<ul style="list-style-type: none"> 4.3 Evaluate the stakeholder's consultation feedback 1.1 Implement plan to participate positively in catchment governance 	Kulsum	July 2023	Oct 2023	Dec 24	Direct	Assessment	84 employees 30 subcontracted service providers 6200 Subscribers	84 employees 6 subcontracted 1 school 1 BMS 2 NGOs	On-Going	AWS update on initiatives and action taken shared with the employees to increase their participation and engagement.	Sustainable water balance Good water governance	Review awareness on sustainable water management. PSCA's strategy on water saving, sustainability, communication with public & customers
39	✓	✓	✓	✓			Carry out projects and activities with Stakeholders, employees, community members and local authorities in order to work together towards a sustainable water management and consultation of AWS stakeholders at catchment level & site level	Engage in water-related campaigns and activities in order to mitigate, anticipate, raise awareness and increase understanding of shared water challenges and risks	Social & Community (Internal)	Increased awareness of proper management of resources, and on water scarcity problems, water risks, reduce catchment water risks Planned to be engaged in Mardun with the participation of farmers, industry, University, Municipality, Schools, Regulators bodies are bringing their involvement, engagement and inclusiveness of all stakeholders	<ul style="list-style-type: none"> 4.3 Evaluate the stakeholder's consultation feedback 3.1 Implement plan to participate positively in catchment governance 	EA / Sustainability / UK / Stakeholders	July 2023	Oct 2023	Nov 2023	Direct	Equipment	3 industries 8 educational 1 school 1 BMS 2 NGOs	On-Going	Feedback taken from them. Risks and challenges identified and made part of AWS plan & strategy	Good water governance Sustainable Water Balance Good water quality status Good water quality status Safe Water, Sanitation and Hygiene Good water quality status	Good water governance Sustainable Water Balance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status	
40	✓	✓	✓	✓			Reduction of potable water consumption	Maintenance - monitoring activities	Red water meter and check of deep wells and report sharing with PSCA	Technological	Red water meter and check of deep wells and report sharing with PSCA	Abdul Wahid, Aghar Khan & Akram	July 2023	Sep 23	Sep 23	Direct	Engagement	Test results and well vulnerability	Test results and well vulnerability	Completed	Well vulnerability report received. Detailed report shared for both wells	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status
41	✓	✓	✓	✓			Reduction of potable water consumption	Maintenance - monitoring activities	Water meters accessories installed to support in adequacy of M&M in check and continuity	Social & Community (Internal)	per parcel information from the community and schools, we will install such meters in the community to improve M&M. M&M identified	Kulsum, Wasim Ali	Jul 23	Nov 2023	Dec 2023	Direct	Initiation	6 meters (shared) Installation 4 work & installation	6 meters (shared) Installation 4 work & installation	On-Going	Planning & survey to done. PO is needed for execution. Implementation will start after approval from Reg. JRC team	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status
42	✓	✓	✓	✓			Reduction of potable water consumption	Feasibility study of WWSF installation at GLT	Feasibility study of WWSF installation at GLT	Technological	Feasibility study of WWSF installation at GLT	Engineering D/S	Jan 24	Dec 2024	Jan 25	Direct	Initiation	1 meter 1 WWSF 1 TC	1 meter 1 WWSF 1 TC	Proposed	Report given to be taken. Feasibility study will be done Jan 2024	Safe Water, Sanitation and Hygiene Good water governance	Safe Water, Sanitation and Hygiene Good water governance
43	✓	✓	✓	✓			Reduction of potable water consumption	Maintenance - monitoring activities	Water Meter call installation in collaboration with PSCA at local hospital/ GLT from well (for local community)	Social & Community (Internal)	A large quantity of water (100000) will be carried out to provide water to the local community as discussed in the water security risk assessment	EA / Sustainability / UK / Stakeholders	Jul 23	Nov 2023	Dec 2023	Direct	Initiation	1 filter unit 1 VC	1 filter unit 1 VC	On-Going	Planning & survey to done. PO is needed for execution. Implementation will start after approval from Reg. JRC team	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status
44	✓	✓	✓	✓			Carry out projects and activities with Stakeholders, employees, community members and local authorities in order to work together towards a sustainable water management and consultation of AWS stakeholders at catchment level	Engage in water-related campaigns and activities in order to mitigate, anticipate, raise awareness and increase understanding of shared water challenges and risks	Social & Community (Internal)	Increased awareness of proper management of resources, and on water scarcity problems, water risks & Challenges, safe water usage, no wastage of water	<ul style="list-style-type: none"> 4.3 Evaluate the stakeholder's consultation feedback 3.1 Implement plan to participate positively in catchment governance 	Kulsum & Anwar	July 2023	Oct 2023	Oct 2023	Direct	Engagement	17 master Trainers 100 trainees	17 master Trainers 80 trainees	On-Going	Review in progress. This is essential to build trust communication to each stakeholder level and audience including risks to individual houses. Now well done	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status
45	✓	✓	✓	✓			Carry out projects and activities with Stakeholders, employees, community members and local authorities in order to work together towards a sustainable water management and consultation of AWS stakeholders at catchment level	Engage in water-related campaigns and activities in order to mitigate, anticipate, raise awareness and increase understanding of shared water challenges and risks	Social & Community (Internal)	Increased awareness of internal / external stakeholders on natural resources, water scarcity problems, water level depletion, water risks (Declaring the work done on AWS will show our stakeholders that PSCA is fully committed for the betterment of site as well as customers' water security and resilience)	<ul style="list-style-type: none"> 3.1 Implement plan to participate positively in catchment governance 3.2 Communicate the water stewardship plan with relevant stakeholders 	Kulsum	Jul 23	Nov 2023	Dec 2023	Direct	Assessment	Engage D/S Engage PSCA Engage PSCA Engage PSCA Community 30 tree plantation	Engage D/S Engage PSCA Engage PSCA Engage PSCA Community 30 tree plantation	On-Going	This activity will be reported on local news and shared with our stakeholders including PSCA global. Internal stakeholders via news paper, videos shared on Factory TV's	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status
46	✓	✓	✓	✓			Avoidance of contamination environmental impacts	Maintenance - monitoring activities	New parameter analysis to ensure best water quality	Technological	New parameter analysis to ensure best water quality	Kulsum, Aghar Khan, S.M.A	Aug 2023	Sep 2023	Oct 23	Direct	Chemical, biological parameters	100 testing 100 testing	100 testing 100 testing	On-Going	Test report is received. Analysis to be done by Oct and	Good water quality status, Safe water, sanitation and hygiene	Good water quality status, Safe water, sanitation and hygiene
47	✓	✓	✓	✓			Reduction of potable water consumption	Recycling/reuse of water water, increased water efficiency measures	Recycled water metering to be carried out. To check the feasibility of reuse of water water and make a proper action plan	Technological	Recycled water metering to be carried out. To check the feasibility of reuse of water water and make a proper action plan	Kulsum, Aghar Khan, S.M.A	Aug 2023	Aug 2023	Sep 25	Direct	NA	TD TD	TD TD	Proposed		Sustainable water balance Good water governance	Reduce water consumption, increase awareness on sustainable water conservation
48	✓	✓	✓	✓			Avoidance of contamination environmental impacts	Maintenance - monitoring activities	Waste collection & disposal	Social & Community (Internal)	Waste collection & disposal of former premises to collect, segregate and dispose off hazardous & non-hazardous waste. Identified site and catchment risk	Kulsum/Kulsum/Hibber	May 2023	May 2023	May 2023	Direct	Engagement	100% coverage of former premises 100% coverage of former premises	100% coverage of former premises 100% coverage of former premises	Completed	Certificates of Recycling and collection received	Good water quality status, Safe Water, Sanitation and Hygiene, AWS	Good water quality status, Safe Water, Sanitation and Hygiene, AWS
49	✓	✓	✓	✓			Reduction of potable water consumption	Reduce water footprint based on established targets by engaging process improvements, re-use and recycling activities and adopt behavioral changes	Least Level water	Social & Community (Internal)	Water saving and increase in crop production by introducing low level mechanization. Identified as water security risk and challenge	Kulsum/Kulsum/Hibber	Jan 2023	Jan 2023	Nov 2023	Direct	Engagement	800 m3 water saving for 100 hectares	800 m3 water saving for 100 hectares	On-Going	In process of review and validation	Good water governance	Good water governance
50	✓	✓	✓	✓			Reduction of potable water consumption	Reduce water footprint based on established targets by engaging process improvements, re-use and recycling activities and adopt behavioral changes	HR Fuelwood Sustainability Study	Social & Community (Internal)	Secure sustainability of forest divisions from where fuelwood is sourcing supply of fuelwood from decline of sustainable divisions and its impact on local community	Kulsum/Kulsum/Hibber	Feb 2023	Nov 2023	Aug 2023	Direct	Engagement	100% fuelwood covered from fuelwood forest division	100% fuelwood covered from fuelwood forest division	Completed	Alignment of sustainability studies with former forest fuelwood from fuelwood forest division	Sustainable water balance Good water governance, AWS	Reduce water consumption, increase awareness on sustainable water conservation
51	✓	✓	✓	✓			Reduction of potable water consumption	Reduce water footprint based on established targets by engaging process improvements, re-use and recycling activities and adopt behavioral changes	Leptosis provision to Chen wooded farmers	Social & Community (Internal)	Provision of leptosis test species in order to plan leptosis testing	Kulsum/Kulsum/Hibber	Feb 2023	Aug 2023	Sep 2023	Direct	Engagement	Provision of leptosis testing kit to 10000 farmers	Provision of leptosis testing kit to 10000 farmers	Completed	Follow up work done for leptosis provision	Sustainable water balance Good water governance, AWS	Reduce water consumption, increase awareness on sustainable water conservation
52	✓	✓	✓	✓			Reduction of potable water consumption	Increased water efficiency measures	Soil integrity test of GLT & surrounding farms, farms, pipelines	Technological	Soil integrity test to be conducted. Leach check, pipeline integrity checks.	Wasim Ali/Kulsum/Wahid	July 2023	Dec 23	Dec 23	Direct	Participation	10000 m3 water saving 10000 m3 water saving	10000 m3 water saving 10000 m3 water saving	On-Going	Coordination with water in progress. Operation to be shared by water in progress	Sustainable water balance Good water governance	Sustainable water balance Good water governance
53	✓	✓	✓	✓			Carry out projects and activities with Stakeholders, employees, community members and local authorities in order to work together towards a sustainable water management and consultation of AWS stakeholders at catchment level & site level	Engage in water-related campaigns and activities in order to mitigate, anticipate, raise awareness and increase understanding of shared water challenges and risks	Social & Community (Internal)	Increased awareness of human rights and the social human rights strategy. PSCA is committed to ensuring human rights risks and impacts by conducting "Human Rights Impact Assessment" (HRIA) in 2023. The HRIA will assess the human rights risks and impacts of the PSCA Sustainability Goals.	<ul style="list-style-type: none"> 1.1 Implement plan to achieve site water balance targets 1.2 Understand the site's water risks and opportunities 1.3 Gather water-related data for the site 1.4 Conduct water challenges 1.5 Gather water-related data for the site 1.6 Conduct water challenges 1.7 Understand the site's water risks and opportunities 1.8 Implement plan to participate positively in catchment governance 	Sulaiman/Gul/Kulsum	July 2023	Dec 23	Jan 24	Direct	Engagement	Assessment 10000 m3 water saving 10000 m3 water saving	Assessment 10000 m3 water saving 10000 m3 water saving	On-Going	In terms of methodology, the HRIA consists of a preparation phase (including review and follow-up by a country visit where the assessment partners receive and understand the context of the site). This is followed by the HRIA, which will be implemented locally in our plants. Following the HRIA, we will engage with our stakeholders, with a focus on communication and engagement	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status
54	✓	✓	✓	✓			Carry out projects and activities with Stakeholders, employees, community members and local authorities in order to work together towards a sustainable water management and consultation of AWS stakeholders at catchment level & site level	Engage in water-related campaigns and activities in order to mitigate, anticipate, raise awareness and increase understanding of shared water challenges and risks	Technological, Social	To incorporate the vulnerability, opportunities, risks & challenges in the AWS master plan	To address the vulnerability, opportunities, risks & challenges, best practices, feedbacks from stakeholders, third party consultation report	AWS Team	Dec 22	Dec 23	Jan 24	Direct	Engagement	10000 m3 water saving 10000 m3 water saving	10000 m3 water saving 10000 m3 water saving	On-Going	Follow up & completion of work	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status	Good water governance Good water quality status Safe Water, Sanitation and Hygiene Good water quality status

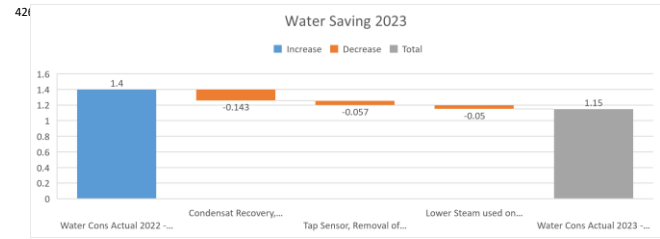


Risks	Priority (updated 2022 then 2023)	Impacts/Opportunities	Potential savings /value creation
Surface Water Contamination	Moderate-High	<p>The impacts of rapid population growth and urbanization are leading to poor water quality: untreated domestic sewage, sediment and nutrients from agricultural, and industrial wastes flow</p> <p>PMPKL is located near several important water-related area (IWRA), each of which present many risks for the ecosystem due especially to:</p> <ul style="list-style-type: none"> - Pollution from industries, domestic users and agriculture (use of pesticides) -Cutting of forests. - Illegal conversion of forest to agricultural land and illegal urbanisation - Trade and hunting of endemic species. 	<ul style="list-style-type: none"> - Better understanding regarding catchment water quality and cooperation with catchment Stakeholders for data gathering - Active and shared actions and project with relevant stakeholders to raise awareness on water-related risks and mitigate them - Periodic measurements and monitoring of water quality parameters in order to respect legal compliance and optimum water quality - Prevention of water-born diseases and release of hazardous substances - Preservation of water-related ecosystems and environments - Safeguard for human health <p>As per the evaluation: Cost saving done in land leveller & fuel wood project budgeted cost (KUSD- 40.42 and spent 39.41K USD, saving 1.01 K USD)</p>
Ecosystem Degradation		<p>PMPKL is located near these important surface water sources. In order to avoid contamination they execute:</p> <ul style="list-style-type: none"> - Periodic and accurate maintenance of water-related infrastructure - Correct storage of hazardous substances during production processes - Water quality tests on the discharged waters & drinking water. - Undertakes joint projects with stakeholders for trash collection, contamination mitigation and waste prevention. - Tree plantation, Saplings provision to Own woodlot farmers <p>Reduce water footprint based on established targets by employing process improvements, re-use and recycling activities and adapt technological measures</p> <p>PMPKL has planned deep-dive studies and data gathering regarding catchment surface and ground water quality in order better understand and potentially mitigate water risks related to water quality</p>	
Access to Sanitation	Moderate-High	<p>This risk is generally consistent: Very less households living in the area Swabi have access to sanitary toilets.</p> <p>Located in the same territory, PMPKL has the opportunity to implement actions and projects with the aim of raising awareness on the importance of having good sanitation: PMPKL has installed WASH structures in local villages of Mardan-Swabi.</p>	<p>Internal and joint campaign with relevant stakeholders, in order to raise awareness on WASH principles and the importance of a good water stewardship for the well-being of all.</p> <p>As per the WASH assessment conducted shows 100% drinking water improvement and sanitation in the catchment locality.</p>
Flood Occurrence	Low	<p>PMPKL is not located in a flood hazard area, but is adjacent to vicinity to Indus river.</p> <p>The rainy season in the Pakistan has more and more above-normal rainfall, with monsoon and storm conditions prevailing, and which may last for several days and weeks. PMPKL has a very active Incident Communication which frequently informs internal employees on risky events and raise awareness on general flood risk related to its territory</p>	<ul style="list-style-type: none"> - Joint actions with Stakeholders to mitigate shared water-related risk - Awareness amongst local population and Stakeholders on mitigation actions related to shared water challenges - Implementation of best practices in catchment territory. <p>With the awareness session, emphases and people awareness will be made.</p>
Projected Change in Flood Occurrence	Moderate-Low		
Baseline water stress	High	<p>PMPKL is located in a high area of baseline water stress risk.</p>	<p>Awareness and sesibilization joint projects amongst catchment Stakeholders for better and shared water saving actions</p> <p>Water saving of 0.25 m3/ton achieved with water saving initiatives.</p> <p>Water consumption reduction 5906 m3.. 2022 vs 2023</p>
Access to Safe Drinking Water	Moderate-Low	<p>PMPKL is located in a sensitive territory due to recent extra-urbanization and population growth.</p>	<p>Awareness and sesibilization joint projects amongst catchment Stakeholders for better and shared water saving actions</p>

water Cons	2022	2023	m3/ton 2022	m3/ton 2023		
Jan - July	4196	3770	0.34	0.51	426	0.17
Oct - Dec	2650	2650	0.22	0.36		
Season	10209	4731	0.84	0.64	1,443	0.20
Total Water Cons	17055	11,151	1.40	1.51		
Volume Total Usable - Ton	12,204	7380			1,443	0.1955

Water Cons Actual 2022 - m3/ton	1.4
Condensat Recovery, Optimization of Feed Water Tanks	-0.14
Tap Sensor, Removal of redundant Water Points, Locks for water Points, other	-0.06
Lower Steam used on Tobbaco	-0.05
Water Cons Actual 2023 - m3/ton	1.15

	2022	2023
Fixed Water Consumption - m3	6846	6420
Variable Water Consumption - m3	10209	4731
Total Cons - m3	17,055	11,151
Leaf Packed tonnage	12,204	7380
Fixed Water m3/ton	0.56	0.87
Variable Water m3/ton	0.84	0.64



Cost saving done in land leveller & fuel wood project
budgeted cost (KUSD- 40.42 and spent 39.41K USD, saving 1.01 K USD)

Shared water challenges	Description	Actions	Relevance for stakeholders	Relevance for site	Priority
Surface Water Contamination	PMPKL is located in close proximity to several important water-related areas (IWRAs) that are protected by environmental national and local authorities.	PMPKL Mardan is implementing deep-dive studies and data gathering regarding catchment surface and ground water quality in order better understand and potentially mitigate water risks related to water quality	Theme of concern for relevant environmental authorities and local stakeholders	PMPKL Mardan is a part of a relevant water demanding shed, located in close proximity to the Indus River	Moderate-High
Ecosystem Degradation		<p>PMPKL Mardan has contacted relevant authorities and industrial stakeholders in order to raise awareness on water-related catchment risks and challenges, and implement best practices related to mitigation of contamination events.</p> <p>PMPKL has planned to promote several actions (clean-up event-trash collection, bins installation, drinking water tests, filters installation, tree & flower planting, waste collection(hazardous/non hazardous) at Leaf locations, etc.) together with relevant stakeholders like Public health engineering PHED, Irrigation Department, Muncipal corporation TMA, local NGOs, Rescue 1122, EPA, Dragon fly NGO, IRSP NGO, WSSCM in order to mitigate pollution and ecosystem degradation. Saplings provision to Own woodlot farmers.</p> <p>Reduce water footprint based on established targets by employing process improvements, re-use and recycling activities and adapt technological measures</p> <p>Wate water treated plant is added in our master plan 2024.</p> <p>for planned activitoes PO are made.</p>			
Access to Sanitation	PMPKL is located in a sensitive territory due to recent extra-urbanization and population growth	<p>PMPKL has engaged in actions and projects for ensuring access to WASH facilities amongst the local communities and contracted farmers</p> <p>PMPKL Mardan has also planned campaigns in order to raise awareness on the importance of sanitation and has also built latrines for local communities.</p> <p>WASH fcailities inside plant are available and further improved with time. New ladies common room with adjacent washroom was built. Sensor taps installed in washrooms for water saving and easily access of water. upgradation of workers washroom + ablution area, upgradation of management washroom.</p> <p>Awareness sessions are conducted at locations on WASH and local community & vulnerable group with engagemnet activities done.</p> <p>for activitoes/engagemnets PO are made.</p> <p>for activitoes/engagemnets PO are made.</p>	WASH matters are relevant for all stakeholders in the catchment, especially the local communities, the local population and the authorities which may synergistically help increasing awareness.	PMPKL with the implementation of AWS best practices regarding WASH, might drive a change within is catchment area of reference. Its in line with the identified R&O and challenges and AWS plan. PM Mardan is implementing the AWS strategy plan defined in view of the risks and challenges/opportunities identified from different sources (stakeholders, visists,3rd party consultation etc.) in order to mitigate its impact on the territory. for planned activitoes PO are made.	Moderate-High
Flood Occurrence, Projected change in flood occurenece	PMPKL falls within a low flood risk area and its located near local bodies	PMPKL has a very active Incident Communication which frequently informs all employees on risky events and raise awareness on general flood risk related to its territory. PMPKL is working with Rescue 1122 and is planning on arranging an awareness session on flloods, precautionary & safety measures and contagious diseases with in kind donations to be made so that cen be used by society. for activitoes/engagemnets PO are made.	<ul style="list-style-type: none"> - Joint actions with Stakeholders to mitigate shared water-related risk - Awareness amongst local population and Stakeholders on mitigation actions related to shared water challenges - Implementation of best practices in catchment territory 	PMPKL with the implementation of AWS best practices regarding water sustainability might drive a change within is catchment area of reference. PM Mardan is implementing the AWS strategy plan defined in view of the risks and challenges/opportunities identified from different sources (stakeholders, visists,3rd party consultation etc.) in order to mitigate its impact on the territory. for planned activitoes PO are made.	Low medium low
Water Stress	PMPKL is located in a high area of baseline water stress risk	PMPKL has engaged in various water saving projects at farm level, factory level and local community level where targets are set to optimize water foot print. Projects like water levellar mechaization, water meter installation, etc are all initiatives to sustain water usage. Moreover, awareness sessions to schools, farmers, local communities are also done in this regard. Also data gathering for water use ration and how to reduce it over the years. for activitoes/engagemnets PO are made.			High

Access to Safe Drinking Water	PMPKL is located in a sensitive territory due to recent extra-urbanization and population growth	PMPKL has engaged in actions and projects for ensuring access to WASH facilities amongst the local communities- farmers, buying stations, warehouses etc. PMPKL Mardan has also planned campaigns in order to raise awareness on the importance of good potable water quality and access to all. for activitoes/engagemnets PO are made.	WASH matters are relevant for all stakeholders in the catchment, especially the local communities, the local population and the authorities which may synergistically help increasing awareness	PMPKL with the implementation of AWS best practices regarding WASH, might drive a change within is catchment area of reference. Like the rain harvester idea captured from WSSCM during PMPKL viist to their site. PMPKL has intstalled the rain harvestors on site and planned in catchment. PO made.	Moderate-Low
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ALLIANCE FOR WATER STEWARDSHIP Journey ORGANIZATION

In line with our commitment for water stewardship, PMPKL Mardan has appointed a multi-disciplinary team to drive and support our AWS Journey.

Project Sponsor	M. Irshad Khan Head of Leaf		Faisal Mushtaq Director Manufacturing, PMPKL	
PMI Buddy	Haseeb Ahmed Manager Sustainability			
Coach	Chiara Rizzi Manager Global AWS certification			
Consultant	Saera Kirmani External Consultant- Geoscience			

AWS Project Lead

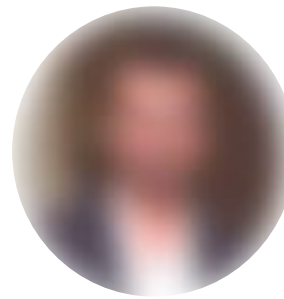


Kulsoom Iftikhar
Project Lead

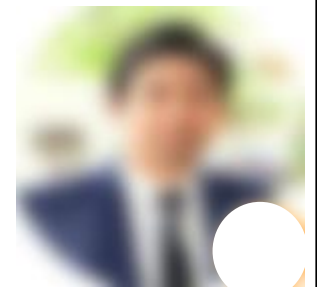
AWS Core Team Members



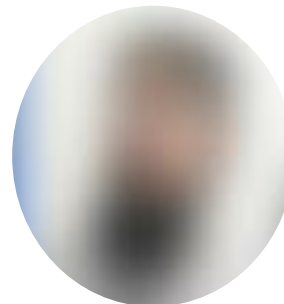
Asghar Khan
Boiler Engineer



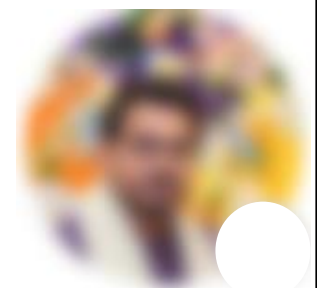
M. Bilal Ahmad
Manager Leaf, Processing



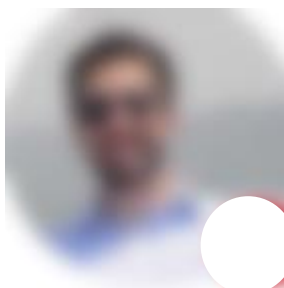
Syed Muhammad Ali
Manager Production



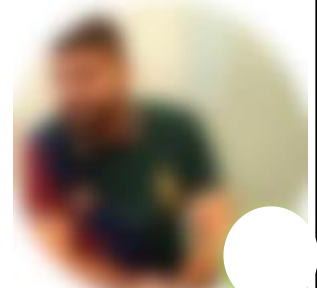
Abdul Waris
Manager Maintenance



Hussain Ali
Sr Mgr Social
Sustainability, LDR &
Culture



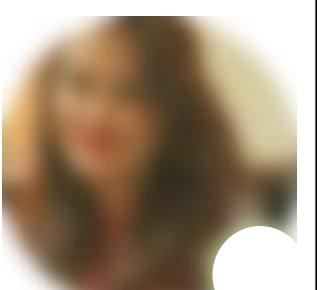
Hassan Zahoor
Procurement category lead



Ahad Abdullah
Manager Illicit, trade
prevention, EA



Basit Tufail
OPEN+ Deployment lead



Kulsum Khan/ Ramsha
Legal Affairs- Counsel



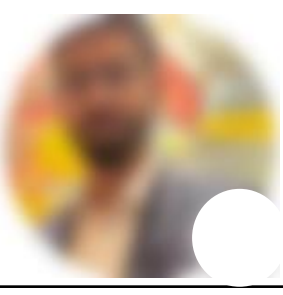





Waseem Ali
Supervisor WPE

AWS Project Lead

Kulsoom Iftikhar
Project Lead

AWS Core Team Members

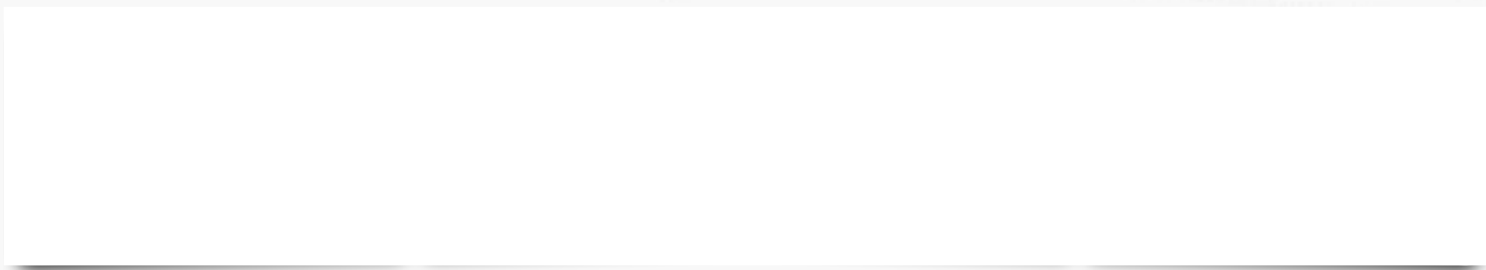
	<p>Arshad Zaman</p> <p>Supervisor warehousing & logistics, S&PD</p>		<p>M. Ikraam</p> <p>Warehouse executive, S&PD</p>
	<p>Hammad Shoaib</p> <p>GT, Production</p>		<p>Faiza Lodhi</p> <p>Manager Environment sustainability, SA</p>
	<p>Ammara Shahjahan</p> <p>Sustainable Agriculture</p>		<p>Hajira Khan</p> <p>Internal Communications Lead</p>
	<p>Sana Hashmi</p> <p>Company secretary, Ext Communications</p>		<p>Waqas Ali</p> <p>Labour Relations Executive</p>



#PAKISTAN NOW

Water Related Roles & Responsibilities

PMPKL Mardan





Identification and Management of Legal and Other Requirements



#PAKISTAN NOW

PK-EHS-3L-OP17 EHS Management System

Position	Roles/ Responsibilities	Current Occupant of Position (22.08.2023)
Director Manufacturing	<ul style="list-style-type: none"> Ensure there is established process and documented plan for all legislative and other regulatory requirements. Ensures the provision of resources targeted towards compliance to legal and other requirements 	Faisal Mushtaq
Sustainability Manager	<ul style="list-style-type: none"> Ensure that this procedure is being implemented Communicates with the Leadership Team the status of compliance through the Management Review 	Kulsoom Iftikhar
Sustainability Specialist	<ul style="list-style-type: none"> Identifies all applicable and relevant legal and other requirements related to the environment Evaluates and monitors compliance to environment-related legal and other requirements together with the concerned personnel or department Ensures implementation of this Procedure 	Kulsoom Iftikhar
Employees/ Head of Departments	<ul style="list-style-type: none"> Informs EHS of changes in processes, materials, or products that may impact compliance to legal and other requirements Assist in the evaluation and monitoring of the compliance to legal and other requirements 	M. Bilal Ahmad M. Shahid M. Nadeem Khan M. Bilal Anjum Waseem Ali Haseeb Ahmad Waqas Ali Harris Khan Khattak



Environmental Complaints Management



#PAKISTAN NOW

PK-EHS-3L-P-02 Environmental Management System

Entity/ Department	Key responsibilities	Current Occupant of Position (22.08.2023)
Director Manufacturing	Ensure that environmental complaints are addressed and allocate, if required.	Faisal Mushtaq
Sustainability Manager	Monitor environmental complaints and ensure that investigations, corrective and preventive actions are implemented. Notify internal and external parties on the nature of complaints and corrective and preventive actions taken. Liaise with Corporate affairs and Legal Departments regarding the complaint.	Haseeb Ahmed/ Kulsoom Iftikhar
Sustainability Specialist	Record the environmental complaint. Notify & Investigate with the relevant Line Management on the nature of the complaint .Coordinate and monitor the implementation of the corrective and preventive actions undertaken by the company.	Kulsoom Iftikhar
Line Management	Investigate with the EHS delegate and Implement the corrective and preventive actions to address the complaint.	All concerned line management
Corporate Affairs	Liaise with related government agency, if required.	Ahad Abdullah
Legal Department	Review notices and responses on the nature of the complaint.	Kulsum Khan/Ramsha



Water and Wastewater Non-conformity Management Procedure



#PAKISTAN NOW

3S-EHS-11 Water & waste water non-conformity procedure

Entity/ Department	Key responsibilities	Current Occupant of Position (22.08.2023)
Manufacturing Director	<ul style="list-style-type: none"> Ensure water and waste water non-conformity program is in place. 	Faisal Mushtaq
Sustainability Manager	<ul style="list-style-type: none"> Ensure that a Water and Wastewater Non-conformity Management Procedure is developed and implemented. Monitor the implementation and effectiveness of this procedure. Select appropriate third party service provider to conduct the sampling and analysis of water and wastewater. 	Haseeb Ahmad/Kulsoom Iftikhar
Department Managers	<ul style="list-style-type: none"> Ensure that this procedure is being implemented. Identify, develop and implement wastewater and water minimization programs with quantifiable objectives and time frame. Review wastewater and water minimization program. 	M. Bilal Ahmad M. Shahid M. Nadeem Khan M. Bilal Anjum Waseem Ali Haseeb Ahmad Waqas Ali Harris Khan Khattak
Sustainability Specialist	<ul style="list-style-type: none"> Ensures that all regulatory requirements pertaining to water and wastewater are complied. Maintain an inventory of water and wastewater sampling points in the facility. Review results of analysis for any deviations to standards. Guide the review team through the incident investigation process. Validate the results of analysis. Ensure compliance to water and wastewater related EHS permits, clearances and certificates Provide the updated standards to be complied with for water and wastewater. Liaise with relevant government bodies for permit requirements, regulatory updates, reports and other communications relating to water and wastewater. 	Kulsoom Iftikhar



Water and Wastewater Non-conformity Management Procedure



#PAKISTAN NOW

3S-EHS-11 Water & waste water non-conformity procedure

Entity/ Department	Key responsibilities	Current Occupant of Position (22.08.2023)
Manager Maintenance	<ul style="list-style-type: none"> • Maintain an inventory of water and wastewater sampling points in the facility • Selection of the wastewater and water treatment manager service provider and ensure that they have the capability to comply with the set standards and requirements of the law and the contract. • Set and monitor the requirements for process water. • Ensure the proper treatment of water and wastewater prior to use or discharge. • Update the inventory for changes in the water or wastewater stream and communicate the changes appropriately. • Lead the investigation of non-conformities. 	Abdul Waris
Water and Wastewater Management Service Provider	<ul style="list-style-type: none"> • Ensures that water and wastewater are tested according to the standards and requirements. • Maintain all internal testing and monitoring results • Ensure on-time submission of required reports and documentation. • Participate in any non-conformity incident investigation as necessary. • Implement corrective actions necessary to comply with the standards and requirements. 	Badar Zaman- GeoWatt
Area Supervisor and Team Lead	<ul style="list-style-type: none"> • Ensures that this procedure is being implemented. • Ensures that wastewater and chemicals are disposed through the right channels, in coordination with Law and PMI requirements. • Ensure that all machines/equipment are operated and maintained properly. • Implement and monitor wastewater and water minimization programs. • Ensure that employees are informed and trained in wastewater and water minimization programs. 	Syed Muhammad Ali Waseem Ali Arshad Zaman Abdul Waris Numair Saleem Kulsoom Iftikhar
Employee	<ul style="list-style-type: none"> • Implement and follow the wastewater and water minimization programs. • Inform the supervisor of any issues regarding the requirements of the procedure. • Suggest wastewater and water minimization programs. 	

PDCA Sessions

- AWS Awareness for general population

Virtual training was conducted by PMPKL employees for team formation, Aws awareness, policy , benefits & its 5 outcomes.

- Multiple session were conducted in this regard in Dec 2022, Aug, 2023, Sep 2023 and Oct 2023

Session with Workers

- AWS Awareness for general population & Workers



Session Covered:

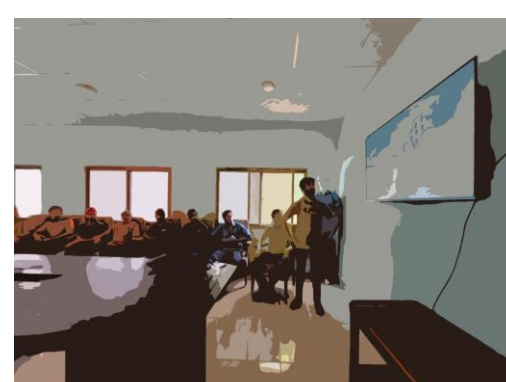
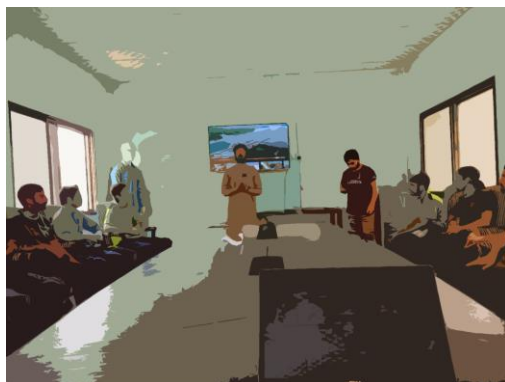
AWS and its 5 outcomes

- WASH
- Anti littering
- Keeping Environment & water areas clean
- Clean Water & healthy Life
- Stop open burning
- AWS Policy

Disclaimer: Pictures are blurred in view of the data privacy and confidentiality

Session with Workers

- AWS Awareness for general population & Workers



Session Covered:

- AWS and its 5 outcomes
- WASH
- Anti littering
- Keeping Environment & water areas clean
- Clean Water & healthy Life
- Stop open burning
- AWS Policy
- How to save water

Disclaimer: Pictures are blurred in view of the data privacy and confidentiality

Session with Workers

- AWS Awareness for general population & Workers



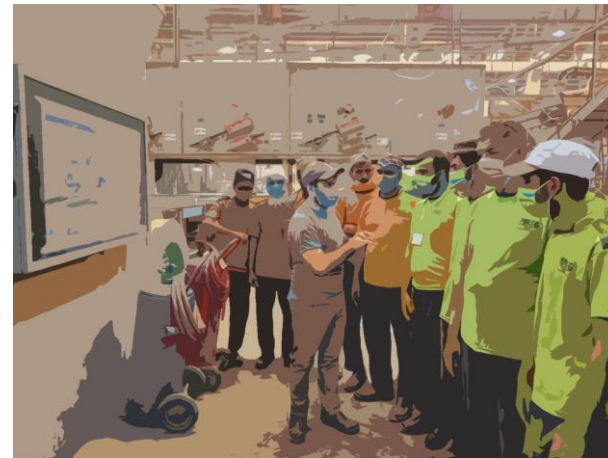
Session Covered:

- AWS and its 5 outcomes
- WASH
- Anti littering
- Keeping Environment & water areas clean
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- Stop open burning
- AWS Policy

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AWS Awareness Sessions

- AWS Awareness for general population & Workers

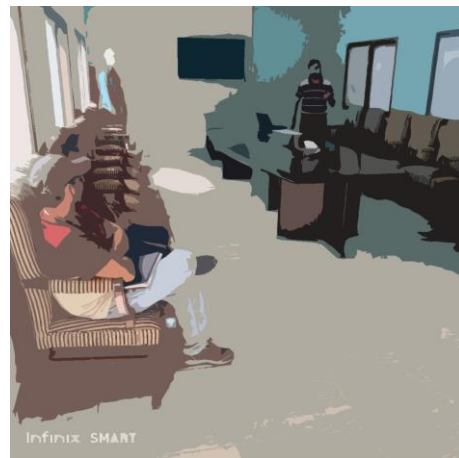


Session Covered:

- AWS and its 5 outcomes
- WASH
- Anti littering
- Keeping Environment & water areas clean
- Clean Water & healthy Life
- Stop open burning
- AWS Policy

Session with Service Providers

- AWS Awareness for general population & Service Providers



Session Covered:

AWS and its 5 outcomes

- WASH
- Anti littering
- Keeping Environment & water areas clean
- Clean Water & healthy Life
- Stop open burning
- AWS Policy
- How to save water
- Water usage by service providers & mitigation measures

AWS Performance Update

- AWS performance Update, performance feedback from Stakeholders



AWS Performance Update (Social)

Clean Up Day

- Collection of hazardous & non-hazardous waste
- Proper disposal in compliance with applicable requirements

1562 KGs hazardous & 1450 KGs non-hazardous waste collected from farmers premises.

To ensure premises cleanliness, WASH and safe water quality, contributing in keeping water related areas clean

ہم اور آپ مل کر کرینگے تمباکو کو صاف!



NTRM
Collection Bag

کاشت کار اپنی کھیت، رہائش گاہ، زرعی پیداوار خصوصاً
تمباکو کو زہریلے مواد سے پاک رکھنے میں
تعاون کریں اور کچرا بوری تک پہنچائیں۔ شکریہ!



DragonFly
Agriculture

0800 73792 / 0314-2310809



AWS Performance Update (Social)

Distributed 170,000 saplings to selected contracted farmers

Provision of saplings to contracted farmers for self-sufficiency to reduce forest cuttings

To ensure sustainable water balance, IWRA and good governance



AWS Performance Update (Social)

Water Quality Tests

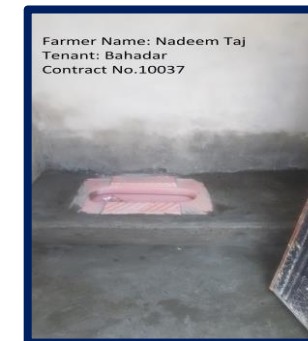
- At different locations
- At local hospital

WASH at farmers premises

- Construction of washrooms
- Installation of commodes
- Installation of water tanks
- Data collection on WASH showing 100% drinking water availability & improved sanitation

To ensure water quality, good governance and WASH

Disclaimer: Some of the farmers are not contracted with us anymore but the facilities are still in use



AWS Performance Update (Social)

WASH at site

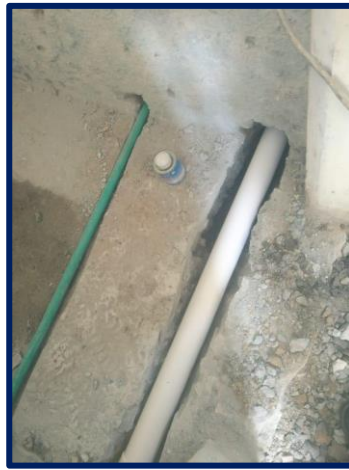
Upgradation of workers washroom

Upgradation of Office washrooms
(Ongoing)

Upgradation of ablution area

New common room with attached
washroom for ladies

To ensure good WASH at site



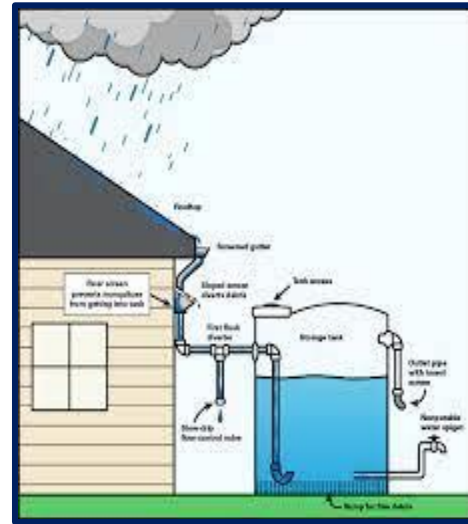
AWS Performance Update (Social)

Engagements planned with stakeholders (Rescue 1122, PHED, EPA, local schools & local hospital)

- Awareness session on
 - Floods and safety measures
 - Spread of contagious diseases
 - Clean drinking water
 - Sustainable use of water
 - WASH

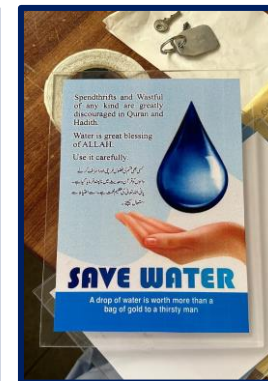
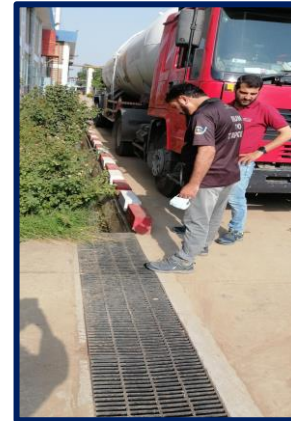
PMPKL contribution by donating:

- First-aid boxes, portable de-wash pump, life jackets
- PPEs (face masks, face shields, gloves, full body safety kit and aprons)
- Tree saplings
- Waste bins
- Washroom accessories
- Water filtration units & cooler
- Rain harvesters
- Anti-littering posters



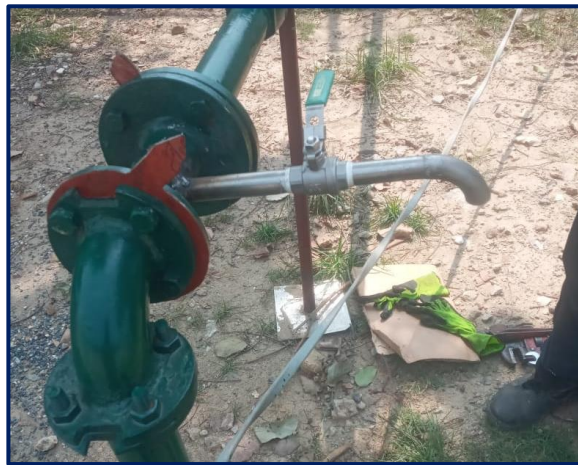
AWS Performance Update (Technical)

- New operational well
 - Plugging redundant connections
 - Gemba walks
 - Installation of new meters
 - Condensate recovery
 - Rain harvesters
-
- To ensure sustainable water balance, IWRA, good governance, water quality & quantity, requirements under applicable laws, WASH



AWS Performance Update (Technical)

- Installation of food grade taps
- Installation of sensor taps
- Heat exchanger
- Installation of rain harvesters
- Upgradation of washrooms
- Water quality tests (new parameters & new area samples)
- To ensure sustainable water balance, good governance, water quality & quantity, requirements under applicable laws, WASH



Oil Spill Incident- Hydraulic Press at GLT Mardan

Corrective & Preventive Measures

S.NO	CA/PA
1	AM CIL for inspection of flanges- Done
2	AM CL for flange- Done
3	Bolts Tightening- Done
4	Capability building & training of third party technical team- In progress
5	Material of O-ring to be improved- Done
6	Visibility improvement in C shift by installation of cameras – In progress

Initial Problem Statement:

During operation, hydraulic oil leak was observed from hydraulic press section installed on roof top. Oil was spilled on roof and entered into rainwater channel on roof.

Description:

One of the flanges installed on 2" pressurized oil line got leaked and oil spilled on roof top. The oil spilled so it entered the rainwater drain channel, however it was a controlled spill as leaked oil was contained there and no water violation occurred i.e. oil spill didn't reach the main drains and was contained there. The oil leakage was realized in morning due to low visibility in C shift (night shift) at roof.

Root Cause:

The O-rings were of poor material & purchased locally

CIL was not prioritized for Press due short period of season

3P worker trainings were not refreshed .

IPS summary and way forward:

- Inspection monitoring regime for press (CL+ CIL to be created)
- Training of technicians on critical equipment in every area
- Material of O-Ring to be improved to avoid material failure breakdowns.

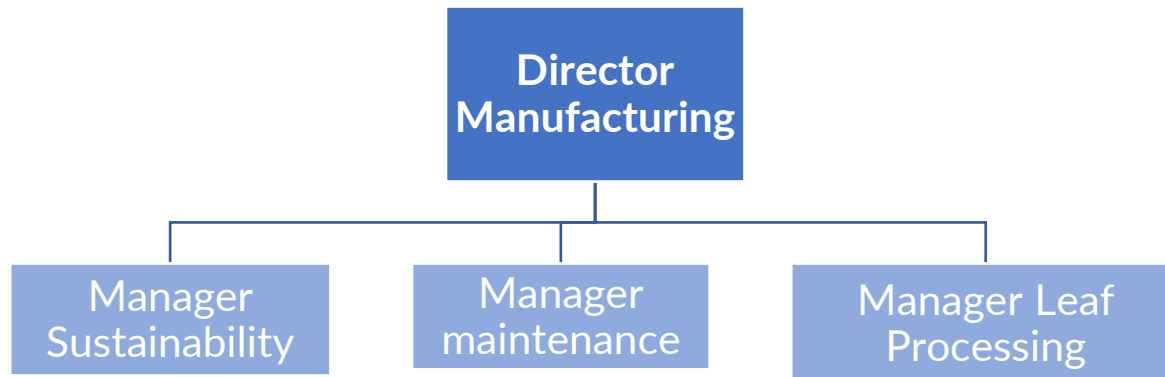
P.S: AWS requirement : 5.5.1, 5.5.2, 5.5.3 (disclosing the water related violations to stakeholders, relevant public agencies & corrective actions executed)

Site Water-related internal governance

Water-related governance Team charter:

At PMPKL's Mardan factory, water governance is an integral part of our business strategy. It's linked to PMI's global ambitions towards responsible water use and strong routine governance systems.

Below mentioned hierarchy is responsible & accountable for water-related governance, applicable Laws adherence with applicable laws and action planning.



Site Water-related internal governance org chart

Water KPIs & Governance at site

- At PMPKL's factory in Mardan, ***total use of water at site*** is monitored as a Key Performance Indicator (KPI).
- KPI data is reviewed with top site leadership i.e., Director Manufacturing on defined review frequencies.
- Improvement actions are tracked for efficient closure. (Corrective & Preventive actions taken as per need)

