

## GRI content index 2019

This 2019 GRI content index should be read in conjunction with [PMI Integrated Report 2019](#). It cross-references applicable GRI Standards, relevant UN Sustainable Development Goals and UN Global Compact Principles. Additional materials published include [PMI 2019 Form 10-K](#), [the online supplement to PMI's Integrated Report 2019](#), [PMI's Proxy Statement 2020](#), and [our corporate website](#).

	Disclosure title	UNSDGs	UNGC Principles	Location of information in PMI's Integrated Report 2019	Other materials published	Additional information
<b>102- GENERAL DISCLOSURES (2016)</b>						
<b>102-1</b>	Name of the organization			<a href="#">Front cover</a>		Philip Morris International Inc.
<b>102-2</b>	Activities, brands, products, services			<a href="#">About PMI</a> (p.3) <a href="#">Our company</a> (p.11-19)	<a href="#">2019 PMI Form 10-K (p.1-4, 15)</a>	
<b>102-3</b>	Location of headquarters			<a href="#">Our global footprint</a> (p.14-15) <a href="#">Back cover</a>		
<b>102-4</b>	Location of operations			<a href="#">Our global footprint</a> (p.14-15)		
<b>102-5</b>	Ownership and legal form			<a href="#">About PMI</a> (p.3)	<a href="#">2019 PMI Form 10-K (p.1)</a>	
<b>102-6</b>	Markets served			<a href="#">Our company</a> (p. 11-13) <a href="#">Our global footprint</a> (p.14-15) <a href="#">Competition</a> (p. 19)	<a href="#">Our markets (PMI.com)</a>	
<b>102-7</b>	Scale of the organization			<a href="#">Integrated overview of PMI's performance</a> (p.4-5) <a href="#">Our global footprint</a> (p.12-13) <a href="#">Creating value at PMI</a> (p.22-23)	<a href="#">Who we are (PMI.com)</a> ; <a href="#">2019 PMI Form 10-K (p.14-15, 21-23)</a>	
<b>102-8</b>	Information on employees and other workers	8	6	<a href="#">PMI's workforce at year-end 2019</a> (p.180)		
<b>102-9</b>	Supply chain		3, 4, 5, 6, 8, 10	<a href="#">Sustainable supply chain management</a> (p.82)		
<b>102-10</b>	Significant changes to the organization and its supply chain			<a href="#">About PMI</a> (p.3) <a href="#">Production capacity</a> (p.62) <a href="#">Sustainable supply chain management</a> (p.82-83)		
<b>102-11</b>	Precautionary principle or approach		7	<a href="#">Climate protection</a> (p.136-141, 148) <a href="#">Product eco-design and circularity</a> (160-161)		

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102-12	External initiatives	17	1	UN Guiding Principles for Business and Human Rights ( <a href="#">p.94</a> ), Science Based Targets initiative ( <a href="#">p.136</a> ), UN Sustainable Development Goals ( <a href="#">p.31</a> ), the International Labor Organization Declaration on Fundamental Principles and Rights at Work ( <a href="#">PMI's Commitment to Human Rights</a> ), the Paris Climate Agreement ( <a href="#">p.21, 138</a> ), the Alliance for Water Stewardship ( <a href="#">Water stewardship</a> ), CDP ( <a href="#">p.172</a> )		We provide here examples of key external initiatives, and additional information can be found throughout our Integrated Report and online supplement under each topic.
102-13	Membership of associations	17	1, 8	World Business Council for Sustainable Development ( <a href="#">p.20</a> ), Sustainable Brands - SB Voyagers ( <a href="#">p.110</a> ), ECLT Foundation ( <a href="#">p.110</a> ), the Sustainable Tobacco Program ( <a href="#">p.90</a> )	<a href="#">Responsible advocacy</a> ; <a href="#">PMI's Participation in Business and Trade Associations in 2019</a> ; London Benchmarking Group (Online supplement - <a href="#">Community support</a> )	
102-14	Statement from senior decision-maker			<a href="#">PMI's Statement of Purpose</a> (p.8-10) <a href="#">Letter from the Chief Executive Officer</a> (p.6-7)		
102-15	Key impacts, risks, and opportunities			<a href="#">Megatrends</a> (p.20-21) <a href="#">Focusing on what matters</a> (p.26-29) <a href="#">Risk management</a> (p.35) <a href="#">Risks, opportunities, and trade-offs</a> (p.24) <a href="#">Our performance</a> (p.173-187)	<a href="#">Sustainability Materiality Report</a> ; <a href="#">2019 PMI Form 10-K (p. 5-10)</a>	For each tier 1 material sustainability topic, our Integrated Report 2019 provides information on context, relevance, management approach, targets and performance.
102-16	Values, principles, standards and norms of behavior	16	1, 2, 3, 4, 5, 6, 8, 10		<a href="#">PMI's Guidebook for Success</a> ; Online supplement - <a href="#">Business integrity</a>	
102-17	Mechanisms for advice and concerns about ethics	16		<a href="#">Our performance – Business integrity</a> (p.176)	<a href="#">PMI's Guidebook for Success</a> ; Online supplement - <a href="#">Business integrity</a>	

	Disclosure title	UNSDGs	UNGC Principles	Location of information in PMI's Integrated Report 2019	Other materials published	Additional information
102-18	Governance structure			<a href="#">Governance and management</a> (p.34-35)	<a href="#">2020 PMI Proxy Statement</a> (p.10-13)	
102-19	Delegating authority			<a href="#">Sustainability governance and management</a> (p.35)		
102-20	Executive-level responsibility for economic, environmental, and social topics			<a href="#">Sustainability governance and management</a> (p.35)		
102-22	Composition of the highest governance body and its committees	5,16		<a href="#">Governance and management</a> (p.34-35)	<a href="#">2020 PMI Proxy Statement</a> (p.12-13, 18-19, 20-24)	
102-23	Chair of the highest governance body	5			<a href="#">2020 PMI Proxy Statement</a> (p.10)	
102-24	Nominating and selecting the highest governance body	16		<a href="#">Governance and management</a> (p.32-33)	<a href="#">2020 PMI Proxy Statement</a> (p.16-17, 19); <a href="#">Corporate governance guidelines</a>	
102-25	Conflict of interest				<a href="#">Corporate governance guidelines</a>	
102-26	Role of highest governance body in setting purpose, values and strategy			<a href="#">PMI's Statement of Purpose</a> (p.8-10) <a href="#">Governance and management</a> (p.34-35)	<a href="#">2020 PMI Proxy Statement</a> (p.3-5, 10)	
102-32	Highest governance body's role in sustainability reporting			<a href="#">About this report</a> (p.1)		
102-35	Remuneration policy				<a href="#">2020 PMI Proxy Statement</a> (p.25-26, 29-56)	
102-36	Process for determining remuneration				<a href="#">2020 PMI Proxy Statement</a> (p.29-56)	
102-38	Annual total compensation ratio				<a href="#">2020 PMI Proxy Statement</a> (p.55)	
102-40	List of stakeholder groups			<a href="#">PMI's Statement of Purpose</a> (p.8-10) <a href="#">Stakeholder engagement</a> (p.32-33)		
102-41	Collective bargaining agreements	8	3	<a href="#">Our performance – Fair working conditions</a> (p.179)	Online supplement - <a href="#">Fair working conditions</a>	

	Disclosure title	UNSDGs	UNGC Principles	Location of information in PMI's Integrated Report 2019	Other materials published	Additional information
102-42	Identifying and selecting stakeholders			<a href="#">Stakeholder engagement</a> (p.32-33)	<a href="#">Overview of our Engagement Principles</a>	
102-43	Approach to stakeholder engagement			<a href="#">Stakeholder engagement</a> (p.32-33) <a href="#">Focusing on what matters</a> (p.26-29)		
102-44	Key topics and concerns raised			<a href="#">Stakeholder engagement</a> (p.32) <a href="#">Focusing on what matters</a> (p.26-29)	<a href="#">Sustainability Materiality Report</a>	
102-45	Entities included in the consolidated financial statements			<a href="#">About this report</a> (p.1)	<a href="#">2019 PMI Form 10-K (Exhibit 21)</a>	
102-46	Defining report content and topic boundaries			<a href="#">About this report</a> (p.1) <a href="#">Sustainability at PMI</a> (p.25)		
102-47	List of material topics			<a href="#">Focusing on what matters</a> (p.26-29)	<a href="#">Sustainability Materiality Report</a>	
102-48	Restatements of information					Where data has been restated from previous reports, it is noted in an appropriate footnote in the report.
102-49	Changes in reporting			<a href="#">About this report</a> (p.1)		The report is structured around the sustainability material topics identified as priorities ("tier 1 topics") through our sustainability materiality assessment we refreshed in 2019. We also sought to align our reporting with the International Integrated Reporting Framework.
102-50	Reporting period			<a href="#">About this report</a> (p.1)		January 1 to December 31, 2019
102-51	Date of most recent report			<a href="#">About this report</a> (p.1)		The previous report was published on May 15, 2019
102-52	Reporting cycle			<a href="#">About this report</a> (p.1)		Annual
102-53	Contact point for questions regarding the report			<a href="#">About this report</a> (p.1)		
102-54	Claims of reporting in accordance with the GRI Standards			<a href="#">About this report</a> (p.1)		

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<b>102-55</b>	GRI content index			<a href="#">About this report</a> (p.1)	<a href="#">GRI cross-reference index</a>	
<b>102-56</b>	External assurance			<a href="#">About this report</a> (p.1)	Environmental and health & safety data verification statements: <a href="#">scope 1&amp;2</a> , <a href="#">scope 3</a>	
<b>103 - MANAGEMENT APPROACH (2016)</b>						
<b>103-1</b>	Explanation of the material topic and its boundaries			<a href="#">Sustainability at PMI</a> (p.25) <a href="#">Focusing on what matters</a> (p.26-29)	<a href="#">Sustainability Materiality Report</a>	
<b>103-2</b>	The management approach and its components			<a href="#">Sustainability at PMI</a> (p.25) <a href="#">Sustainability governance and management</a> (p.35)		We describe our management approach for each tier 1 material sustainability topic under specific sections throughout our Integrated Report
<b>103-3</b>	Evaluation of the management approach			<a href="#">Sustainability at PMI</a> (p.25) <a href="#">Sustainability governance and management</a> (p.35) <a href="#">Our performance</a> (p.173-187)		
<b>416 – CUSTOMER HEALTH AND SAFETY (2016)</b>						
<b>416-1</b>	Assessment of the health and safety impacts of product and service categories			<a href="#">Product health impacts</a> (p.40-53, 65)		PMI is investing in the development and rigorous scientific assessment of a portfolio of potentially reduced-risk alternatives to cigarette smoking. Smoke-free products represented 18.7% of PMI's net revenues in 2019.
<b>416-2</b>	Incidents of non-compliance concerning the health and safety impacts of products and services				<a href="#">2019 PMI Form 10-K (p.93-103)</a> ; Online supplement - <a href="#">Product reliability</a>	
<b>417 – MARKETING AND LABELING (2016)</b>						
<b>417-1</b>	Requirements for products and service information and labeling	3, 12, 16		<a href="#">Responsible marketing and sales practices</a> (p.72-75) <a href="#">Access to smoke-free products</a> (p.57-59)	<a href="#">Overview of Marketing Principles for Combustible Products</a> ;	

	Disclosure title	UNSDGs	UNGC Principles	Location of information in PMI's Integrated Report 2019	Other materials published	Additional information
				<a href="#">Product eco-design and circularity</a> (p. 163-164)	Online supplement - <a href="#">Product reliability</a>	
<b>417-2</b>	Incidents of non-compliance concerning product and service information and labeling	3, 16		<a href="#">Responsible marketing and sales practices</a> (p.79)	<a href="#">2019 PMI Form 10-K (p.93-103)</a>	We report on number of violations of PMI's Marketing Code and Good Conversion Practices resulting in substantiated cases of misconduct in our Integrated Report.
<b>417-3</b>	Incidents of non-compliance concerning marketing communications	3		<a href="#">Responsible marketing and sales practices</a> (p.79)	<a href="#">2019 PMI Form 10-K (p.93-103)</a>	We report on number of violations of PMI's Marketing Code and Good Conversion Practices resulting in substantiated cases of misconduct in our Integrated Report.
<b>204 – PROCUREMENT PRACTICES (2016)</b>						
<b>204-1</b>	Proportion of spending on local suppliers	12				We currently do not aggregate this information centrally for all our procurement categories. We plan to report in our 2021 report, subject to evaluation of technical and execution capabilities. In 2019, 28% of our direct materials procurement category (this procurement category represented 20% of our total supply chain spend in 2019) was sourced locally.
<b>SUPPLIER ENVIRONMENTAL ASSESSMENT (2016)</b>						
<b>308-1</b>	New suppliers that were screened using environmental criteria		7, 8			Currently not reported. We plan on reporting in our 2021 report, subject to evaluation of technical and execution capabilities.
<b>308-2</b>	Negative environmental impacts in the supply chain and actions taken		7, 8	<a href="#">Sustainable supply chain management</a> (p.82-85, 88-90, 91) <a href="#">Climate protection</a> (p.146-149)		See Note 1.

Disclosure title	UNSDGs	UNGC Principles	Location of information in PMI's Integrated Report 2019	Other materials published	Additional information
<b>414 – SUPPLIER SOCIAL ASSESSMENT (2016)</b>					
<b>414-1</b>	New suppliers that were screened using social criteria		1, 2, 3, 4, 5, 6		Currently not reported. We plan on reporting in our 2021 report, subject to evaluation of technical and execution capabilities.
<b>414-2</b>	Negative social impacts in the supply chain and actions taken		1, 2, 3, 4, 5, 6	<a href="#">Sustainable supply chain management</a> (p.82-85, 88, 91) <a href="#">Socio-economic well-being of tobacco-farming communities</a> (p.106-119)	See Note 2.
<b>412 – HUMAN RIGHTS ASSESSMENT (2016)</b>					
<b>412-1</b>	Operations that have been subject to human rights reviews or impact assessments		1, 2, 3, 4, 5, 6	<a href="#">Respect for human rights</a> (p.99)	
<b>412-2</b>	Employee training on human rights policies or procedures		1, 2, 3, 4, 5, 6	<a href="#">Respect for human rights</a> (p.98)	We plan to report on number of training hours and percentage of employees trained in our 2021 report.
<b>412-3</b>	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening		1, 2, 3, 4, 5, 6	<a href="#">Sustainable supply chain management</a> (p.82-88, 95)	<a href="#">Responsible Sourcing Principles</a> All our suppliers are required to adhere to PMI's Responsible Sourcing Principles (RSP), which cover human rights aspects.
<b>408 – CHILD LABOR (2016)</b>					
<b>408-1</b>	Operations and suppliers at significant risk for incidents of child labor	2, 8, 16	5	<a href="#">Socio-economic well-being of tobacco-farming communities</a> (p.108-109, 114-115, 119)	
<b>403 – OCCUPATIONAL HEALTH AND SAFETY (2018)</b>					
<b>403-1</b>	Occupational health and safety management system	3, 8	1, 2	<a href="#">Health, safety, and well-being at work</a> (p.122, 127)	
<b>403-2</b>	Hazard identification, risk assessment, and incident investigation	3, 8	1, 2	<a href="#">Health, safety, and well-being at work</a> (p.122-127)	<a href="#">PMI's Guidebook for Success</a>
<b>403-3</b>	Occupational health services	3, 8	1, 2	<a href="#">Health, safety, and well-being at work</a> (p.122)	

	Disclosure title	UNSDGs	UNGC Principles	Location of information in PMI's Integrated Report 2019	Other materials published	Additional information
403-4	Worker participation, consultation, and communication on health and safety	3, 8	1, 2	<a href="#">Health, safety, and well-being at work</a> (p.122)		
403-5	Worker training on occupational health and safety	3, 8	1, 2	<a href="#">Health, safety, and well-being at work</a> (p.122, 123, 125, 126)		
403-6	Promotion of worker health	3, 8	1, 2	<a href="#">Health, safety, and well-being at work</a> (p.126-127)		
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	3, 8	1, 2	<a href="#">Socio-economic well-being of tobacco-farming communities</a> (p.116) <a href="#">Sustainable supply chain management</a> (p.82-83, 87)		
403-8	Workers covered by an occupational health and safety management system	3, 8	1, 2	<a href="#">Health, safety, and well-being at work</a> (p.122, 127)		Our safety management system enables us to monitor health and safety performance for employees, contracted employees and contractors across all our manufacturing facilities.
403-9	Work-related injuries	3, 8	1, 2	<a href="#">Health, safety, and well-being at work</a> (p.127)		
403-10	Work-related ill health	3, 8	1, 2	<a href="#">Health, safety, and well-being at work</a> (p.127)		
<b>302 – ENERGY (2016)</b>						
302-1	Energy consumption within the organization	7, 8, 12, 13	7, 8, 9	<a href="#">Climate protection</a> (p.149-151)	<a href="#">PMI's submission to CDP Climate Change</a>	We do not sell any electricity, heating, cooling, or steam. Types of energy included in the energy consumption: fuel, electricity, district heating and renewable energy.
302-2	Energy consumption outside of the organization	7, 8, 12, 13	7, 8	<a href="#">Climate protection</a> (p.149-151)	<a href="#">PMI's submission to CDP Climate Change</a>	Use of sold product: approximately 466,600 MWh.
302-3	Energy intensity	7, 8, 12, 13	8	<a href="#">Climate protection</a> (p.149-151)	<a href="#">PMI's submission to CDP Climate Change</a>	Types of energy included in the energy intensity ratio: fuel, electricity, district heating and renewable energy.



	Disclosure title	UNSDGs	UNGC Principles	Location of information in PMI's Integrated Report 2019	Other materials published	Additional information
<b>302-4</b>	Reduction of energy consumption	7, 8, 12, 13	7, 8, 9	<a href="#">Climate protection</a> (p.142-145, 149-151)	<a href="#">PMI's submission to CDP Climate Change</a>	
<b>302-5</b>	Reductions in energy requirements of products and services	7, 8, 12, 13	7, 8, 9	<a href="#">Product eco-design and circularity</a> (p.165)		
<b>305 – EMISSIONS (2016)</b>						
<b>305-1</b>	Direct (Scope 1) GHG emissions	3, 12, 13, 14, 15	7, 8	<a href="#">Climate protection</a> (p.136-149, 150-151)	<a href="#">PMI's submission to CDP Climate Change; Greenhouse gas Verification Statement scope 1&amp;2</a>	IPCC Fifth Assessment Report (AR5 – 100 year)
<b>305-2</b>	Energy indirect (Scope 2) GHG emissions	3, 12, 13, 14, 15	7, 8	<a href="#">Climate protection</a> (p.136-149, 150-151)	<a href="#">PMI's submission to CDP Climate Change; Greenhouse gas Verification Statement scope 1&amp;2</a>	IPCC Fifth Assessment Report (AR5 – 100 year)
<b>305-3</b>	Other indirect (Scope 3) GHG emissions	3, 12, 13, 14, 15	7, 8	<a href="#">Climate protection</a> (p.136-149, 150-151)	<a href="#">PMI's submission to CDP Climate Change; Greenhouse gas Verification Statement scope 1&amp;2</a>	IPCC Fifth Assessment Report (AR5 – 100 year)
<b>305-4</b>	GHG emissions intensity	13, 14, 15	8	<a href="#">Climate protection</a> (p.136-149, 150-151)	<a href="#">PMI's submission to CDP Climate Change</a>	
<b>305-5</b>	Reduction of GHG emissions	13, 14, 15	7, 8, 9		<a href="#">PMI's submission to CDP Climate Change</a>	Approximately 20,000 tons CO <sub>2</sub> e annually through emission reduction activities.
<b>305-6</b>	Emissions of ozone-depleting substances (ODS)	12,13, 14, 15	7, 8, 9			Not applicable due to the nature of our business; we do not produce, import, or export ODS.
<b>305-7</b>	Nitrogen oxides, sulfur oxides, and other significant air emissions	3, 12, 13, 14, 15	7, 8, 9			Currently not reported. We plan on reporting in our 2021 report.

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<b>301 – MATERIALS (2016)</b>					
<b>301-1</b>	Materials used by weight or volume	8, 12	7, 8, 9	<a href="#">Product eco-design and circularity</a> (p.165)	We report on proportion of packaging material that is renewable and proportion that is recyclable in our Integrated Report. We plan to report on materials used to produce our products in our 2021 report.
<b>301-2</b>	Recycled input materials used	8, 12	7, 8, 9	<a href="#">Product eco-design and circularity</a> (p.160-165)	Not applicable for consumables and combustible cigarettes due to nature of the products. For our smoke-free electronic devices, we plan to report in our 2021 report.
<b>301-3</b>	Reclaimed products and their packaging materials	8, 12	7, 8, 9	<a href="#">Product eco-design and circularity</a> (p.163-165) <a href="#">Littering prevention</a> (p.152-157)	See Note 3.

**Note 1**

Since the launch of our supplier due diligence platform (STEP) in July 2019 until year end 2019, 154 suppliers (tier 1 and tier 2) have been assessed for environmental impacts; and 25 suppliers were identified as having significant actual and potential negative environmental impacts. As per preliminary results, “environmental management” was identified as area for targeted follow-up or significant gap. We will undertake results analysis, audit execution, and corrective action planning in the course of 2020. In addition, in our tobacco supply chain, we monitor and address environmental impacts through our Good Agricultural Practices (GAP) program and assess conformity through the industry-wide Sustainable Tobacco Program (STP).

**Note 2**

Since the launch of our supplier due diligence platform (STEP) in July 2019 until year end 2019, 154 suppliers (tier 1 and tier 2) have been assessed for social impacts; and 44 suppliers were identified as having significant actual and potential negative social impacts. As per preliminary results, “social responsibility management system” and “human rights practices” were identified as areas for targeted follow-up or significant gap. We will undertake results analysis, audit execution, and corrective action planning in the course of 2020. In addition, in our tobacco supply chain we monitor and address social impacts through our Agricultural Labor Practices (ALP) program. In 2019, 641 contracts with farmers were terminated due to ALP violations.

**Note 3**

With respect to our smoke-free products, our 2025 eco-design and circularity ambitions extend to electronic devices, accessories, consumables, and packaging (see PMI's [Integrated Report 2019](#), p. 160-165). Regarding our electronic devices, we have established reverse logistic hubs under the CIRCLE program in 2018. In 2019, 39% of our IQOS market volume was covered by the CIRCLE take-back service, via retail stores or mail, and the recycling rate of IQOS devices at the hubs was at 74%. For combustible cigarettes, our efforts focus on reducing littering at its source by encouraging and enabling smokers to dispose properly of their cigarette butts (see PMI's [Integrated Report 2019](#), p. 152-157).