

Number: 098/CLD/HMS/IX/2021

Attachment : -

Re. : Additional Information on ServiceDesk Contact Numbers for

Online Annual Public Expose of PT Hanjaya Mandala Sampoerna Tbk. (the"Company")

Jakarta, 8 September 2021

To.

The Board of Directors of PT Bursa Efek Indonesia

Indonesia Stock Exchange Building Jl. Jend. Sudirman Kav. 52-53 Jakarta - 12190

Attn.: Head of Company Evaluation Division I

Dear Sirs,

Referring to the Company's Letter No.094/CLD/HMS/IX/2021 regarding Notice on the plan to carry out Annual Public Expose via Online PT Hanjaya Mandala Sampoerna Tbk., through this letter we wish to reinform the contact number of ServiceDesk along with additional number as an alternative option available for Public Expose's participants if experiencing any technical issues to join the link of the Public Expose, which is as follows:

- 1. Sampoerna ServiceDesk +62 (21) 5151234 ext. 999 line 1
- 2. 1500795 ext. 999 line 1

Hence we convey the information and we thank you for your attention.

Best Regards,

PT Hanjaya Mandala Sampoerna Tbk.

Signed and sealed

Bambang Priambodo

Corporate Secretary